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This tender was published by

Bongane.Chamo@LABOUR.gov.za

### Tender/Bid Information

Tender No

UIF5/25/26

Status

Cancelled

Category

Activities of head offices; management consultancy activities

Validity Start Date

31/03/2026

Validity End Date

28/07/2026

Validity (In Days)

120

Current Validity Period

2026/07/28

Organ Of State

Labour

Provinces

National

Description

REQUEST FOR PROPOSALS FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CONTACT CENTRE SOLUTION SERVICES TO THE UNEMPLOYMENT INSURANCE FUND FOR A PERIOD OF SIXTY MONTHS (60) MONTHS  
Breifing session Questions and Answers added

Tender Type

Request for Bid(Open-Tender)

Date Published

06/03/2026

Closing Date

30/03/2026 11:00

Briefing Session

Yes

Compulsory Briefing

No

Venue for briefing

Microsoft Teams Meeting ID: 370 120 780 791 18 Passcode: aM72fy7u

Briefing Date and Time

17/03/2026 10:00

## Place where goods, works or services are required:

Street name

230 Lillian Ngoyi Street, ABSA Towers

Surburb

Pretoria

Town/City

Pretoria

Code

0002

## Special conditions:

## Enquiries:

Contact Person

Bongane Chamo

Email

bongane.chamo@labour.gov.za

Telephone number

012-337-1414

FAX Number

FAX Number

## Tender Documents:

Add Tender Documents:

Choose files

No file chosen

Uploaded Documents:

[Approved Contact centre specification- version 05 March 2026.pdf](#)

Date Uploaded: 06/03/2026

[QUESTIONS AND ANSWERS FROM CALL CENTRE.pdf](#)


Date Uploaded: 25/03/2026

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