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Published by: Mpfareleni.Ravhutsi@LABOUR.gov.za

Tender/Bid Information

Tender No

UIF5/26/27

Status

Published

Category

Other service activities

Validity Start Date

01/10/2026

Validity End Date

28/01/2027

Validity (In Days)

120

Organ Of State

Labour

Provinces

Gauteng

Description

REQUEST FOR PROPOSALS FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CONTACT CENTRE SOLUTION SERVICES TO THE UNEMPLOYMENT INSURANCE FUND FOR A PERIOD OF THIRTY-SIX (36) MONTHS.

Tender Type

Request for Proposal

Date Published

08/09/2026

Closing Date

30/09/2026 11:00

Briefing Session

Yes

Compulsory Briefing

No

Venue for briefing

https://teams.microsoft.com/meet/

Briefing Date and Time

15/09/2026 10:00

Place where goods, works or services are required:

Street name

230 Lillian Ngoyi Street

Surburb

Pretoria

Town/City

Pretoria

Code

0002

Special conditions:

Enquiries:



Contact Person

Mpfareleni Ravhutsi

Email

Mpfareleni.Ravhutsi@labour.gov.za

Telephone number

012-337-1918

FAX Number

FAX Number

Tender Documents:



Add Tender Documents:

Uploaded Documents:

[Signed Final Recommended Contact Center
Specification .pdf](#)

Date Uploaded:
08/09/2026

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