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This tender was published by

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Tender/Bid Information

Tender No

UIF1/26/27

Status

Published

Category

Computer programming, consultancy and related activities

Validity Start Date

15/05/2026

Validity End Date

11/09/2026

Validity (In Days)

120

Current Validity Period

2026/09/11

Organ Of State

National - Employment and Labour

Provinces

National

Description

REQUEST FOR PROPOSALS FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CONTACT CENTRE SOLUTION SERVICES TO THE UNEMPLOYMENT INSURANCE FUND FOR A PERIOD OF THIRTY-SIX (36) MONTHS

Questions and answers attached

Tender Type

Request for Bid(Open-Tender)

Date Published

23/04/2026

Closing Date

14/05/2026 11:00

Briefing Session

Yes

Compulsory Briefing

No

Venue for briefing

364 312 267 728 571 Passcode: Lb6xV3Xd and a link to the virtual session is https://teams.microsoft

Briefing Date and Time

30/04/2026 10:00

Place where goods, works or services are required:

Street name

230 Lillian Ngoyi

Suburb

Pretoria

Town/City

Pretoria

Code

0002

Special conditions:

Enquiries:

Contact Person

Malebo Phogole

Email

malebo.phogole@labour.gov.za

Telephone number

012-337-1062

FAX Number

FAX Number

Tender Documents:

Add Tender Documents:

Choose Files

No file chosen

Uploaded Documents:

[Approved Contact Centre Solution Services Specification 23 April 2026 final version initialed.pdf](#)

Date Uploaded: 23/04/2026

[20260508 Questions and Answers - Contact Centre \(1\).pdf](#)

Date Uploaded: 08/05/2026

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