# Annual Industrial Action Report 2009





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### Report 2009

#### **Contributors**

Editor-in-Chief: S Molapo Editor: A Mutedi Author: T Mafela

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ABI Amalgamated Beverage Industries

ANC African National Congress

AWOL Away Without Leave

BCAWU Building, Construction and Allied Workers' Union

BEMAWU Broadcasting, Electronic, Media and Allied Workers Union

BHP Broken Hill Proprietary
BRT Bus Rapid Transport

CCMA Commission for Conciliation, Mediation and Arbitration

CCTV Closed-Circuit Television
CEO Chief Executive Officer

CEPPWAWU Chemical, Energy, Paper, Printing, Wood and Allied Workers Union

COSATU Congress of South African Trade Unions

CPI Consumer Price Index

CPIX Consumer Price Index excluding mortgage interest cost for

metropolitan and other urban areas

CRM Crocodile River Mine

CWU Communication Workers Union

D12 District 12

DCS Department of Correctional Services

DENOSA Democratic Nursing Organisation of South Africa

DJs Disc Jockeys

DRD Durban Roodepoort Deep

DTI Department of Trade and Industry

EASTPLATS Eastern Platinum

EHCWAWU Education Health Church Welfare and Allied Worker's Union

EMS Emergency Management Service

EOCAF Employers Organisation of Cephalopod and Associated Fisheries

ERPM East Rand Proprietary Mines
FAWU Food and Allied Workers Union

FIFA Federation of International Football Association

FM Frequency Modulation

GDE Gauteng Department of Education

GDP Gross Domestic Product

GIWUSA General Industries Workers Union of South Africa

GMSA General Motors of South Africa

HIV/Aids Human Immunodeficiency Virus/Acquired Immunodeficiency Syndrome

ICHAWU Independent Commercial, Hospitality and Allied Workers Union

ICLS International Conference of Labour Statisticians

ILO International Labour Organisation

IMATU Independent Municipal and Allied Trade Union

IMPLATS Impala Platinum

JMPD Johannesburg Metro Police Department
LMIS Labour Market Information and Statistics

LOC Local Organising Committee

LRA Labour Relations Act

KZN KwaZulu-Natal

MEC Member of the Executive Council
MTN Mobile Telephone Network

MTWU Motor Transport Workers Union (South Africa)
MWASA Media Workers Association of South Africa

NASUWU National Security and Unqualified Workers Union

NCS Natal Chemical Syndicate

NEHAWU National Education, Health and Allied Workers Union

NERSA National Energy Regulator of South Africa

NRF National Research Foundation

NTA National Taxi Alliance

NUFBWSAW National Union of Food, Beverage, Wine, Spirit and Allied Workers

NULAW National Union of Leather and Allied Workers
NUMSA National Union of Metal Workers of South Africa

NUMOBPOnderstepoort Biological ProductsOSDOccupation Specific Dispensation

PE Port Elizabeth

PPM Pilanesberg Platinum Mine

POPCRU Police and Prisons Civil Rights Union

PSA Public Servants Association

PTWU Professional Transport Workers' Union

SA South Africa

SAA South African Airways

SABC South African Broadcasting Corporation

SACCAWU South African Commercial, Catering and Allied Workers' Union

SACTWU South African Clothing and Textile Workers Union

SACU South African Communications Union
SACWU South African Chemical Workers Union
SADNU South African Democratic Nurses Union
SADTU South African Democratic Teachers Union

SAFA South African Football Association

SAFATU South African Food and Allied Trade Union

SAFCEC South African Federation of Civil Engineering Contractors

SALGA South African Local Government Association

SAMA South African Medical Association
SAMWU South African Municipal Workers Union

SANC South African Nursing Council

SANDF South African National Defense Force
SAPPI South African Pulp and Paper Industries
SASSA South African Social Security Agency

SATAWU South African Transport and Allied Workers Union

SEIFSA Steel and Engineering Industry Federation of South Africa

STATS SA Statistics South Africa
SU Solidarity Union

TAWUSA Transport and Allied Workers Union of South Africa
TENUSA Tertiary Education National Union of South Africa

TUT Tshwane University of Technology

TV Television

UASA United Association of South Africa
UTATU United Transport and Allied Trade Union



My gratitude extends to various employers for submitting completed LRA 9.2 forms. Without their co-operation it would not have been possible to prepare this report. A special word of thanks to employer organisations and bargaining councils that met with their affiliates and encouraged them to comply with the stipulation in the Labour Relations Act relating to the reporting of any strike incident to the Department of Labour. The following have been of assistance to the Department in the collection of strikes data in 2009:

- Road Freight Employer Association
- SAFCEC
- Impala Platinum
- Clothing sector employers
- South African Revenue Service
- DRD Gold
- Bargaining Councils in the Clothing Sector.



Although strike activity measured in working days lost was higher in 2009 compared to 2008, it was lower by historical standards. About 51 industrial disputes were recorded by the Department of Labour in 2009 idling 172 772 workers, and resulting in the loss of 1 526 796 working days. Comparable figures for 2008 were 57 stoppages, 118 979 workers idled and 497 436 workdays of idleness.

#### Key features of industrial actions in 2009 include the following:

- A closer examination of the strike figures for 2009 shows that the greatest period of industrial activity was from June to the end of September 2009. These four months accounted for about 79.7% of the year's industrial disputes and resulted in the loss of approximately 1 147 074 working days
- About 10 labour disputes accounted for approximately 84.3% (1 286 905) of the total working days lost in 2009
- The longest work stoppage that began in February 2009 was between chokka fishermen (FAWU members) and the Employers Organisation for the Cephalopod and Associated Fisheries. It lasted for about 73 days and ended in June 2009
- The unionisation rate increased from 24.2% in 2008 to 25.1% in 2009 despite a decrease in overall trade union membership
- Approximately 119 working days were lost to industrial action per 1 000 working South Africans up from 36 in 2008
- South Africa's mining and quarrying industry has traditionally been plagued by high levels of industrial action with about 413 402 working days lost in 2009
- Although one labour dispute was recorded in the electricity, gas and water supply industry, the industry has been experiencing industrial peace for some time now
- Most of the disputes from 2005 to 2009 were complying with the provisions of the Labour Relations Act, 1995. The annual breakdown of compliant industrial disputes was as follows: 56.9% in 2005, 60.1% in 2006, 70.6% in 2007, 63.9% in 2008 and 89.2% in 2009. This development could be attributed to the role of unions in informing their members about the importance of legal industrial disputes
- The use of replacement labour has increased in 2009 as 27.5% of the firms reported to have used "scab" labour as opposed to 21.3% in 2008. The following are some of the companies that reported to have used replacement labour, i.e. Celrose (Pty) Ltd, BHP Billiton-Metalloys Division, Burhose, Elegant Square Trading 136 CC, Bibette Clothing and Trubok (Pty) Ltd
- The number of firms that have resorted to locking-out strikers during industrial actions has increased from 6 in 2008 to 9 in 2009. This development might be due to the fact that the use of "scab" labour is on the rise. The following are some of the companies that locked-out its employees during strikes: Rock and Roll Clothing, Prestige Clothing Lufil Packaging, Crown Gold Recoveries, Twin Clothing and Buffalo Clothing
- There were few multi-union industrial disputes in 2009 such as the municipal strike that was supported by SAMWU and IMATU
- In 2009, about R235 458 414 in wages was lost due to the participation of employees in industrial disputes, compared to R47 705 846 in 2008.



#### Introduction

Work stoppages are as old as work itself, and they occurred before workers were first organised in trade unions. Threatening a strike is often a way to get negotiations going. Employees may see a strike as an effective method of improving their working conditions. As the ailing South African economy showed no sign of quick recovery from the recession and continued its disseminated infection on different sectors of the economy, strikes seemed to be unavoidable across all industries. A strong wave of spontaneous and wide-spread legal strikes mushroomed in various sectors of the South African economy in 2009. The renewed working class militancy that has emerged since the beginning of the year 2009 was put to the test by the recession. The employers were on the offensive and were preparing for a showdown, as the working class. Employers need to be prepared for the impact that this has on their workforce and how best to tackle those problems. We anticipated increased workforce unrest and strikes as a result of the recession. As employees increasingly felt the pressure of a tough economic climate, workers were more likely to embark on strikes and employers were expected to suffer from this development. Indeed, during this tough time, industrial action was inevitable, as job losses were likely to prompt conflict with unions or workers. Preliminary indicators released by Statistics South Africa (Stats SA) confirmed that South Africa was in a recession. The data revealed that the seasonally adjusted estimate of the real GDP at market prices for the second quarter of 2009 decreased by an annualised rate of 3.0% compared to the first quarter of 2009, following an annualised decrease of 6.4% for the first quarter of 2009 compared to the fourth quarter of 2008 (Stats SA, P0441:2).

Workers were also struggling with the cost of living leading to demands for pay increases that employers would find difficult to afford. Although inflation was moving closer to the target of 3.0%-6.0% in September 2009, working class families in South Africa had suffered a swift erosion of their purchasing power. Data released by Statistics South Africa revealed that the headline CPI annual inflation rate in September 2009 was 6.1%. This rate was 0.3 of a percentage point lower than the corresponding annual rate of 6.4% in August 2009. On average, prices increased by 0.4% between August 2009 and September 2009 (Stats SA, P0141:2). Against this background we expected the year 2009 to be an extremely tough one for human resource professionals in both the public and private sectors. Industrial action, whether threatened or real, leads to disrupted services, lost profits, bad public relations and low staff morale. At times like these, employers need a labour relations strategy that enables the organisation to engage positively and meaningfully with its employees on its own terms, rather than adopting a reactive stance to threats of unrest.

Could the recession be changing the business of striking? One might say that the economic downturn always acts as a deterrent to strike action, and changing the way workers who do strike go about it. But as in the past, the recession might act as a brake on industrial action. When workers feel more confident in their job security they are more likely to strike. However, currently workers might feel less confident in their job security, and correspondingly, the preservation of jobs might be the point of focus during economic downturns and the inclination to strike might diminish. During economic downturn, the aims of both employers and employees are generally close enough to each other that the losses both partners would incur from long strikes are greater than any advantage that might be gained. The level of industrial action was at a low level in 2008; during the start of the economic slow down, following something of a major surge in 2007. The analysis below will try to shed some light on how strike incidents unfolded in the year 2009, and the extent to which the levels of strike activity in the country confirms our earlier expectations.



#### Profiles of disputes in 2009<sup>1</sup>

Below are profiles of disputes that provide a summary of all the disputes that took place in 2009. These cover all the disputes such as lunch-hour pickets, after-hours protests, etc. This illustration of labour disputes gives the general scenario in the country, irrespective of whether the disputes were covered by the Department or not. The information has been gathered and summarised from several media reports.

#### **January 2009**

- On 7 January 2009, more than 100 members of South African Municipal Workers Union (SAMWU) at the Moretele Local Municipality in Makapanstad, north of Pretoria downed tools. The strike was as a result of a dispute with management over inadequate skills development and lack of equality in the workplace. Basic services were reported to be in shambles, with machinery degenerating into a state of disrepair. Workers also accused management of implementing labour policies that did not conform to labour relations regulations. They also accused management of lining their pockets at the expense of workers. Prior to the strike, SAMWU put forward a request to management for the creation of a local labour forum in accordance with the Labour Relations Act
- Earlier in January 2009, more than 200 Adult Based Education and Training facilitators in Gauteng staged a protest after they were not paid. Though the facilitators had worked for months teaching adults, they did not receive their monthly salaries
- Allegations of racism stopped construction work at the Gauteng project in Midrand on 12 January 2009 as about 2 000 workers downed tools. The work included the construction of a railway line and an overhead bridge. Trouble started when one employee had a seizure. It was reported that when he came around the supervisor assaulted him for feigning it. A witness said the supervisor called the employee a "k\*\*ir and a drug pusher"
  - It should be emphasised that the chronological list of incidents of labour disputes in Chapter 2 should not be confused with the quantitative data in Chapters 4 and 5. Chapter 2 covers all disputes, including those that are pre-arranged between management and employees like cases related to the mourning of the death of miners at the workplace. This Chapter also includes protest actions and pickets during lunch-hours and after hours. It also includes protests by workers who were on leave. In all these cases, employers are not expected to submit completed LRA 9.2 forms, since there can only be a recognised industrial action during office hours and by workers who are expected to be at work. Hence, these cases would not form part of chapters 4 and 5. The consent of employers on whether an incident is a strike or not is always important to consider before we send a form to the employer affected to complete. Chapters 4 and 5 deal specifically with those incidents where forms were completed and sent to the Department for capturing. Some industrial actions do not come to the knowledge of the Department's officials; however, since employers are expected to complete the LRA 9.2 form after having been affected by a dispute, some employers do complete the LRA 9.2 form and send it to the Department for capturing even without the knowledge of the officials. This implies that this kind of a dispute will not be recorded in Chapter 2 since it was not identified by departmental officials.

- About 4 000 workers at the Buffelsfontein gold mine of Simmer and Jack mines went on strike on 14 January 2009 over pay and possible job cuts. The National Union of Mineworkers (NUM) reported that workers demanded a 30% wage rise, while management offered only 5%. It was reported that in November 2008 Simmer and Jack indicated it would lay off about 500 Buffelsfontein workers by the end of January 2009 if the mine failed to meet output targets
- Angry workers at the Elizabeth Donkin Hospital in Port Elizabeth called a two-day strike to protest
  against the claimed collapse of the institutional transformation unit and called for the removal of
  the Acting Nursing Manager. Workers alleged that the Acting Manager was incompetent and a union
  basher, and that there was a hostile relationship between the interim management structure and the
  National Education, Health and Allied Workers Union (NEHAWU). NEHAWU said that its members
  staged a peaceful demonstration and kept the situation that way throughout the strike. It was reported
  that the issue that prompted the workers to strike had been a call for a danger allowance
- On 21 January 2009, Johannesburg Metrobus drivers went on strike over a salary dispute. It was
  reported that during the strike some passengers were forced out of buses and drivers were forced
  to join their striking colleagues. The strike began at the Village Main Depot but did not spread to
  other branches
- On 21 January 2009, thousands of mineworkers protested at the Rustenburg Platinum Mines as
  reported by NUM. The miners demanded that the mine employ an independent investigator to
  probe the disappearance of two mineworkers. NUM reported that all records including the
  Closed-Circuit Television (CCTV) showed that the two men went underground, but never returned. This
  was to assist and ensure that the families of these comrades found closure
- On 23 January 2009, more than 200 workers at Tshwane University of Technology (TUT) downed tools following months of salary negotiations. The crowds, comprising among others academics, administrators and general service workers marched through TUT's main campus in Pretoria, bringing the registration process to a standstill. Also, registration was affected at the institution's satellite campuses in Soshanguve and Ga-Rankuwa. It was claimed that non-striking workers on duty were intimidated, leaving hundreds of students who came to register and to make enquiries stranded. The irate workers demanded a 15% salary increase in light of the credit crunch and the scrapping of the institution's remuneration system in 2009
- On 24 January 2009, about 900 Roshcon Construction Company workers went on strike. As the strike continued, 10 striking workers were shot when police opened fire with rubber bullets outside the company in Polokwane
- On 27 January 2009, hundreds of furious taxi conductors protested against their unfair dismissal by the very same bosses they had worked so hard for. This was after they were told by their taxi association that from 2 February 2009 their services were no longer required. KZN conductors gathered at the Market Taxi Association's offices.

#### February 2009

- On 2 February 2009, hundreds of the Joburg Metro Police officers marched through the city to hand over a memorandum at the Executive Mayor's office. They called for the Metro Police boss to be "recalled" or redeployed. They were also calling for the suspension of Johannesburg Metro Police Department's (JMPD) licensing Station Manager and the Deputy Director of internal affairs. The march caused major traffic jams as the protesters sat down at intersections, resulting in impatient taxi drivers and motorists making U-turns
- On 2 February 2009, lectures were cancelled at the Durban University of Technology when staff downed tools demanding a pay increase
- On 4 February 2009, farm workers from Ottosdal and surrounding areas marched to the Departments of Justice and Agriculture to hand over a memorandum. The workers demanded "that North-West

farmers should stop evicting and mistreating farm workers". Farm workers and their supporters took a few hours off from work and demonstrated outside the Ottosdal Magistrate's Court

- About 150 employees of Eskom subsidiary Roshcon continued striking on 5 February 2009 in Merapong over salary increases. Police reported that workers gathered outside the Medupi power station at 16:00, barricaded the street and stoned two houses
- On 6 February 2009, about 2 000 workers at the Mbombela 2010 Federation of International Football
  Association (FIFA) World Cup stadium embarked on a strike. The workers downed tools after
  demanding money they claimed was "promised" to them by the Mbombela Municipality's Mayor on
  a Radio Station. According to NUM, the stadium management had denied all knowledge of any
  promised bonuses that the workers said they were expecting
- On 7 February 2009, workers at a Tata Rosslyn bus and truck plant took to the streets in protest against the non-payment of their salaries. Management was reported to have said that workers were not paid because they had missed their production targets. Tata management said it was not their responsibility to pay workers, but the responsibility of the outsourcing company called Tiro. They said that they had a contract with Tiro which states that if they did not reach production targets, they will not pay Tiro. Tiro indicated that they were in the process of forking out more than R600 000 to pay the workers
- On 11 February 2009, about 100 SAMWU drivers and support staff embarked on an impromptu industrial action which disrupted services for the rest of the day. Allegations of incompetence and racism had been leveled against management at the Tshwane Metro's bus depot in Church Street. According to the municipality, the shop stewards listed among their grievances non-procedural suspension of bus drivers, non-procedural charging of bus drivers; problems at the workshop including a "Whites only" toilet; problems with the cleaning company that was alleged to be ill-treating employees; and employment of bus drivers on a contract basis. SAMWU called for the immediate removal of a manager at the planning office because he apparently had a bad attitude; was unable to communicate properly; was incompetent; was a racist; and because of the manner in which he allocated shifts
- On 13 February 2009, teachers at Mpumelelo Primary School in Ivory Park, near Midrand went on strike demanding that the Principal be removed. Parents, teachers and members of the School's Governing Body gathered at the school and demanded that the Principal be redeployed. They accused the Principal of laying false charges against teachers and not following procedures when hiring teachers
- South African Airways (SAA) workers embarked on a strike on 20 February 2009 in a dispute over the payment of premiums and labour brokers. The union demanded that the payment of retention premiums be extended to all workers and that SAA halt the use of labour brokers. The union also asked that all suspended shop stewards that were dismissed be reinstated. SAA said it was not possible to do away with labour brokers as they were on contracts which could cost millions to cancel. The union said they could drop their demands as long as the senior management can repay the bonuses they received with interest
- On 21 February 2009, an apparent "go slow" at the Deeds Office in Pretoria by employees unhappy about the abolition of overtime resulted in huge delays in the processing of files, according to lawyers doing business with the office. However, the Department of Land Affairs said it had no knowledge of a go-slow or strike, although it acknowledged that there had been a problem regarding overtime. According to the attorneys, the lodging of deed applications and transfers that usually took between 8 and 12 working days, took weeks to be finalised
- On 23 February 2009, about 300 police reservists demonstrated outside Luthuli House, African National Congress (ANC) Head Quarters in Johannesburg demanding that they must be incorporated into the police service with better salaries. The Safety and Security Minister promised police reservists that their demands would be given attention. The Congress of South African Trade Unions (COSATU) said reservists were being exploited by the government
- Teachers at Bonella Secondary School in Cato Manor in Durban downed tools on 26 February 2009



following a brutal attack on a female teacher at the school. The teacher was alone in her classroom when an armed robber, believed to be a former pupil, assaulted her at gunpoint on 25 February 2009. The attacker fled with jewellery and a handbag after locking her in the classroom.

#### **March 2009**

On 2 March 2009, cash-transit workers embarked on a strike. The union had demanded a minimum basic salary of R6 000 a month for drivers, crewmen and vehicle guards, R7 000 a month for custodians, and a 12% increase for all its members. The strike affected Protea Coin, Group 4 Securicor, etc. It was reported that negotiations over salaries and conditions of employment for drivers, crewmen and vehicle guards started in August 2008



- More than 4 000 workers at Pamodzi Gold operations in the Free State embarked on a stay-away since 2 March 2009 because their wages were not paid. The National Union of Mineworkers further said the workers experienced the same problems of a delay in salary payments in January 2009. However, the mine was later declared insolvent
- On 3 March 2009, some employees at the Takalani Home for Disabled children protested after going for five months without pay. The Board of Trustees for the home said there was no money to pay the workers
- On 4 March 2009, municipal workers in Mafikeng and surrounding areas embarked on a strike that resulted in the interruption of water supply. The Local Government Department claimed that municipal workers closed valves at a reservoir and security was tightened thereafter
- Commuters in several parts of the Free State were left stranded on 4 March 2009 following a march by about 5 000 taxi operators who were members of the Provincial Taxi Alliance. The alliance spokesman said operators marched over discrimination on the part of the Free State Transport Department against Taxi Alliance members
- African language interpreters embarked on a go-slow on 9 March 2009 for more than two hours

singing protest songs and dancing in the Magistrate Court building in Johannesburg. The 35 interpreters sang protest songs in corridors, refusing to return to Court rooms until management addressed them. They protested against a fellow interpreter "who got paid to do nothing". They reported that their colleague had been reporting to work since September 2008, but refused to work. NEHAWU said the interpreter in question told his colleagues that he would only work once a complaint he lodged with Court management was resolved. Workers felt it was unfair for them to be working while their colleague sat around doing nothing

- On 9 March 2009, workers at the Onderstepoort Biological Products (OBP), an animal vaccine
  producer which is 51% owned by the Department of Agriculture embarked on a go-slow protest
  action and refused to work overtime until their demands were met. Workers who were members of
  NEHAWU lashed out at the company for mismanagement and misuse of company funds by frequently
  changing senior management and nepotism
- On 10 March 2009, more than 100 police reservists gathered near the Soshanguve Police Station and embarked on a sit-in at the same police station. The reservists from Soshanguve, Rietgat and Temba demanded basic salaries plus benefits every month, just like full-time police receive
- On 11 March 2009, the South African Broadcasting Corporation (SABC) staff members staged a sit-in in the offices of the group Chief Executive Officer (CEO) and threatened to take their concerns all the way to the Presidency. This was after members of the SABC's marketing department belonging to the Communications Workers Union (CWU) decided to voice their unhappiness at what they believed amounted to nepotism, favouritism, wasteful expenditure and unilateral changes to their conditions of service. The union complained that the public broadcaster had been frittering away huge amounts of money at a time when it was running at an R700 million deficit. The union was demanding the removal of SABC managers and had resolved to call on the Department of Communications, Treasury and the Presidency to investigate their claims before further funds were released to the SABC
- On 11 March 2009, Exstrata dismissed 106 workers at its Rustenburg smelter because they decided to attend a pay strike rather than a mandatory health programme. The workers had demanded to be paid 50% of their wages, as well as shift allowances during their extended leave in December 2008, when such payments were normally not due to them
- Nurses that included those who perform pregnancy terminations at hospitals in East London and Mthatha, and those in the primary health care went on strike on 11 March 2009. The nurses demanded the implementation of an Occupation Specific Dispensation (OSD)
- On 11 March 2009, about 4 000 workers at the King Shaka Airport building site, downed tools. Workers at the site, in La Mercy, on the North Coast, claimed that their hourly pay rate was inflated on a document they found on site. The document stated that the crew was paid R15.90 an hour, instead of the R14 an hour that they actually received. The strike later turned violent as workers stoned police, and trashed offices and cars
- On 12 March 2009, members of the National Taxi Association burnt tyres in the city centre in violent protests against Cape Town's new integrated rapid transport system, which it was reported would bring all taxis, buses and trains under the control of one private company
- On 12 March 2009, hundreds of Fishermen in Port Elizabeth invaded the Department of Labour's offices. Some fishermen were arrested together with their wives. The angry crowd demanded answers from the Department after submitting a list of their grievances. They wanted a basic salary of R1 000 and commission of R4.00 per kilogram of fish. They also wanted the Department to regulate the industry. The strike had been going on since September 2008
- About 600 workers at the eThekwini municipality's water depot in Springfield downed tools on 16
  March 2009. The workers decided to down tools after arriving at work on the same morning to find
  new staff on the site



- On 18 March 2009, Ekurhuleni Metro Police protested outside the Alberton precinct, demanding the immediate suspension of a "racist" superintendent who had been charged with "crimen injuria" (for calling a colleague with the "K" word") and assaulting a civilian
- On 24 March 2009, Taxi operators in Johannesburg embarked on protest action against the
  introduction of the Bus Rapid Transport (BRT) System in Gauteng. Rogue operators blocked major
  routes into cities claiming they had not been properly consulted on a plan that could cost them their
  livelihood. The taxi industry felt threatened by the new bus system, which involves the removal of 550
  taxis from the Soweto-Johannesburg route as a first step. Taxi operators also barred bus operators
  from ferrying commuters to work
- Chaos continued to reign at the Spruitview based Community Radio Station Kasie FM (Frequency Modulation) on the East Rand on 25 March 2009 when striking DJs disrupted broadcasting in the morning by confiscating equipment and reportedly intimidating colleagues. The Disc Jockeys (DJs) downed tools accusing management of running the station "like a spaza shop" and firing DJs at will
- Members of South African Commercial, Catering and Allied Workers Union (SACCAWU) embarked
  on a one-day protected strike at the Development Bank of Southern Africa on 26 March 2009. About
  150 union members gathered outside the bank in a peaceful protest. SACCAWU said the bank's
  managers gave themselves "huge bonuses" while support staff did not receive similar treatment
- On 27 March 2009, more than 2 000 employees of Autopax, a company that includes Translux and
  City to City embarked on a strike. They demanded outstanding money from Translux. On 1 April
  2009, Autopax was to merge operations, personnel and assets with the South African Rail Commuter
  Corporation, Metrorail, Intersite Property Management Services and Shosholoza Meyl into the newly
  established Passenger Rail Agency of South Africa. Workers had not been paid since a new company;
  South African Commuters Co-Operation took over. It was reported that the South African Transport and
  Allied Workers Union (SATAWU) had been negotiating with management for a long time about wages,
  working conditions and hours of work
- Disgruntled workers at Ishmael Mall Mohammed pharmacy in Pinetown embarked on a strike on 31 March 2009, demanding a living wage and better working conditions. GM Pharmaceuticals' employees protested over a number of grievances, including low salaries and poor working conditions, outside Ishmael Mohammed's pharmacy in Pinetown
- Administrative staff at the Department of Education in KwaZulu-Natal (KZN) embarked on a strike at the end of March 2009. The strike included other general workers and security guards. The South African Democratic Teachers Union (SADTU) was in dispute with the department over a number of issues, including the lack of recognition of qualifications of clerical staff, the performance management development system, the upgrading of salary levels and an alleged lack of transparency on promotions. Other grievances included the suspension of staff at the department's service centres, the termination of consultancy contracts and re-instatement of temporary teachers whose contracts had not been extended. While SADTU was adamant the workers' strike was legal, the department said it was unprotected and obtained a Court interdict ordering them to return to work. It was further reported that property at the department's buildings was damaged, workers were intimidated and the payment of temporary teachers delayed as a result of the strike.

#### **April 2009**

- On 1 April 2009, the Johannesburg Zoo closed after a "substantial" number of staff members downed tools. It was reported that the strike was illegal and a memorandum of grievances was handed to the zoo management
- On 1 April 2009, staff at the South African Nursing Council (SANC) staged a sit-in at the registrar's
  office after hearing allegations that the CEO's contract was extended "illegally" for three months
  by the Chairperson of the council's board. Employees of the council, under the banner of NEHAWU
  refused to work when they learnt that the registrar and the CEO of SANC had turned up for work
  although the Chairperson's contract had ended on 31 March 2009. NEHAWU said that the extension of

the Chairperson's contract was illegal because it was not a decision made by the council's board, but by an individual

- On 7 April 2009, striking truck drivers kicked-off with an "indefinite" industrial action in Johannesburg. This came after talks between the employer, the union and the CCMA aimed at averting the strike that saw petrol stations running dry as well as the non-delivery of other important supplies such as medicines and building materials, failed to yield results. SATAWU had been at loggerheads with the employer over wages. The union demanded a salary of R6 000 per month for long distance drivers who earned R4 317 per month. The employers offered an overall 11% increase which the union opposed, demanding 13% and four months paid maternity leave. Some of the issues raised by SATAWU included minimum wages, allowances and maternity leave. The union demanded that the minimum wage for ultra-heavy long-distance drivers be increased to R6 000 a month from R4 300, while general workers' salaries should rise to a minimum of R3 000, up from R2 500. It was reported that employers were willing to grant women maternity leave only after 24 months of employment. Workers then had to apply to the bargaining council for only 55% of their salaries. The strike did not just affect the fuel industry, but also sectors responsible for the transport of chemicals, medical supplies, building supplies, perishable goods and livestock. A Police spokesperson said cases of intimidation and stone-throwing were reported in Boksburg, Kempton Park and Pretoria
- On 8 April 2009, employees of embattled junior miner Pamodzi Gold handed over a memorandum of demands to the company during a protest march. Solidarity reported that the march took place at Pamodzi Gold's President Steyn mine near Welkom and was attended by almost 3 000 workers. The union said employees of President Steyn mine had received only 70% of their February salaries
- About 500 Eskom Holdings workers marched in Johannesburg on 8 April 2009 to protest against the use of contractors to hire temporary workers. The National Union of Mineworkers (NUM) reported that there was no disruption of operations because Eskom planned for that in advance
- On 14 April 2009, a few members of the National Union of Metal Workers of South Africa (NUMSA) embarked on a national strike against Defy Appliances. Workers were striking over "unjust" retrenchments. It was reported that the strike was not well supported by workers
- On 16 April 2009, about 200 interns and registrars downed tools at George Mkhari Hospital, while about 30 interns met at the Steve Biko Academic Hospital to plan their action. The sit-ins by intern doctors and registrars had spread to several hospitals in the North-West Province. The interns at Steve Biko Academic Hospital handed a letter to the Office of the Chief Executive, which stated they had decided to partake in a stay-in. The stay-in was in protest against the appalling salaries and their exclusion from the Occupation Specific Dispensation (OSD) fees that were already being paid to nurses. Protesters indicated that they demanded a 50% increase in their basic salary. The unprotected strike, which began in Ga-Rankuwa, was reported to have had support in the Free State, Limpopo and North-West. The strike followed the failure of the implementation of the Occupation Specific Dispensation by July 2008. Beneficiaries of the OSD included pharmacists, dentists and emergency service workers as well as doctors
- On the night of 16 April 2009, thousands of Pretoria bus commuters were left stranded throughout the city as hundreds of drivers downed tools in an illegal strike. The strike, which workers had said was an indefinite work stoppage, began shortly after drivers completed their early morning "rush hour" shift. It was reported that the strike was over alleged racism within management at the municipal bus company. It was further reported that Blacks were not treated as equals
- The week of 20 April 2009 witnessed a strike by members of SADTU in KwaZulu-Natal. The strike was over grievances ranging from racism by senior managers in the Pietermaritzburg office to unpaid service bonuses. The Department of Education later won a Court interdict that was defied by the union
- On 24 April 2009, farm workers of the Jonker Group, of Onverwacht near Oudtshoorn, the biggest ostrich farm in South Africa, embarked on a strike. Farm workers proclaimed that the ostrich king pays low salaries and that their remuneration was "below the breadline". The South African Catering Trade Workers' Union said workers demanded an 8.5% increase while Jonker, offered 5%. The union further said the average salary was R250 per week and that some workers only took home R1 000

Jonker said employees determined their own earnings through the time they spent working, and that many did not work a full week

- On 28 April 2009, at least 500 drivers and 300 support staff of the Johannesburg Metro, all of them aligned to SAMWU, downed tools. The union protested against the different salary bands in the company that payed junior drivers the same amount, about R7 000 as experienced drivers, some of whom had been doing the job for more than 10 years. The strike threatened to turn violent when striking drivers barricaded the entrance to the Metrobus head office in Braamfontein. The union wanted salaries of its members to increase in line with their years of service because bus drivers with eight years' experience were being paid the same as their entry-level colleagues. The union demanded that drivers with five to seven years' experience move on to the medium salary band of R9 000-R10 000 a month, while new drivers should earn R7 000-R8 000
- On 28 April 2009, bus drivers in the Tshwane Municipality went on strike leaving commuters stranded for the second time in April 2009. Bus drivers under the banner of SAMWU were angry with the council for not fulfilling promises following their previous meeting on 17 April. The drivers claimed their grievances had fallen on deaf ears as there had been no action on the part of the council, which was apparently supposed to suspend at least six employees. Allegations of racism, corruption and incompetence had been leveled against management at its depot in Church Street
- On 30 April 2009, more than 100 casual workers at the Nelspruit Coke Fortune depot downed tools demanding permanent contracts and better wages. The company allegedly halted fixed contracts which resulted in reductions in pay for workers. It was reported that the cancellation of fixed contracts was a blow because in the past workers would be paid for reporting for duty even when there was no work on that day, whilst with the new arrangement they get paid only if there was work on a particular day.

#### **May 2009**

- Academic activities at the Tshwane North College campus in Soshanguve were brought to a halt on 4 May 2009 when lecturers went on strike in protest over the failure to pay overtime for afternoon classes at the college. About 60 lecturers who offer the afternoon classes, commonly known as National Technical Certificate courses, in engineering and business studies, had apparently not been given their overtime pay for March and April 2009. The lecturers said they are not paid overtime by the Gauteng Education Department, but are paid from the college's funds, which were sustained by the fees students paid. They said the college's management had told them it did not have enough money
- On 4 May 2009, about 117 members of the General Industries Workers Union of South Africa (GIWUSA)
  {Employees of Prominent Paints in Alberton} downed tools after employers failed to meet their
  demands. Workers demanded the following:
  - the removal of the human resource manager who they accused of "unfair practices" in implementing disciplinary measures
  - the reinstatement of the "Rainbow Policy", an incentive system which gave employees R3 000 quarterly from profits made by the firm
  - employers reduced the incentive to R700 in mid 2008
  - for the 21 contract workers to be permanently employed
  - that the permanent total disability be increased from one time the annual salary to three times the annual salary
  - the funeral cover be increased from R4 000 to R10 000
- Thousands of patients around Johannesburg continued to bear the brunt of the municipal clinics nurses' strike. Nurses embarked on a "go-slow" early in May 2009 demanding salary increases and better working conditions. Clinics slammed their doors on patients, instructing them to go to provincial clinics as they had stopped to attend to the sick, the pregnant and those with chronic

diseases. The strike by nurses at municipal clinics took its toll on their provincial counterparts

- On 6 May 2009, nursing staff at ante-natal clinics in Johannesburg embarked on a go-slow without the support of their union, the South African Democratic Nurses Union (SADNU). The union called on them to respect the Labour Court ruling of April 24 and return to work. The union said some nurses were not happy with their remuneration and working conditions. It was reported that nurses without specialisations were excluded from the Occupation Specific Dispensation and that a group of nurses represented a large number of nurses who just did not benefit
- On 7 May 2009, workers went on strike at Elgin Poultry Abattoir in a dispute over pay. The United Association of South Africa (UASA) alleged that the company, which supplies chickens to Shoprite, Checkers and Woolworths was "grossly exploiting" the workers. The average pay was reported to be only R700 per month
- On 13 May 2009, about 4 200 Pamodzi Gold East Rand workers, at the provisionally liquidated company's only mine still operating, went on strike, as management held thumbs for the arrival of R40 million from a German Bank (Hype Vereinsbank). NUM reported that workers had downed tools over non-payment of April wages
- On 13 May 2009, personnel at the Master of the High Court's office in Pretoria refused to go back to work as they feared the building might be unsafe after a fire on 12 May 2009. The Department of Justice said a large group of employees demonstrated with placards and posters outside the Head Office in Pretorius Street after a fire at their offices in Church Street. The fire broke out in an office on the 12th floor where the Master's office is housed. The building was evacuated and one person was injured during the stampede. The fire was soon extinguished. As the building was structurally sound, there was no damage to it, and it was safe to go inside as reported by the department. However, the staff did not agree, and protested for most of the morning, saying it was not safe to return before the damage was repaired
- On 13 May 2009, about 300 Willard Batteries workers embarked on a strike which started following an announcement by the company of its intention to retrench about 99 workers. On the very same day workers were locked-out after NUMSA issued the company a notice to strike on 8 May 2009. The industrial action had also prompted management to recall about 13 workers who had already been retrenched
- Construction on the R70 billion Medupi power station in Limpopo grounded to a halt as workers downed tools over the retrenchment of more than 300 colleagues. It was reported that the strike had been going on since 15 May in protest against workers being retrenched without "good reason". The union further reported that more than 300 workers were retrenched without any good reason and workers said that they were not going back to work until these workers were brought back
- On 18 May 2009, about 300 motor car workers protested outside two branches of General Motors in the Eastern Cape and said they would continue their protest each lunch break until the 25 May 2009 when they were to appear in the Labour Court. NUMSA had requested the Court to have General Motors of South Africa (GMSA) declare 300 dismissals null and void. Since January 2008, about 1 000 workers were reported to have been retrenched by GMSA, but NUMSA said the Court action was related to about 300 of the retrenched workers
- On the week of 22 May 2009, some Robben Island staff members picketed in protest against the management's planned restructuring process, which was being driven by the organisation's acting CEO
- On 27 May 2009, members of NUMSA threatened to storm into the Reserve Bank during their march
  to the building in Pretoria. More than a thousand NUMSA members marched to the Bank demanding
  a drastic cut in interest rates, which they believed were costing many people their jobs. NUMSA
  also wanted the Reserve Bank Governor to abandon the inflation-targeting policy, which they claim
  was worsening financial conditions for workers
- Traffic officers in the North-West wanted the provincial government to change their working conditions. And to back-up their demands the officers took to the streets of Mafikeng on 27 May 2009.



They demanded the scrapping of inflated prices by companies conducting business with the department. They further demanded the immediate reinstatement of previous work arrangements to start work at 07:00 and end at 20:00. The officers also criticised "jaws", the much publicised unit within the traffic department that was set up by the provincial government as a unit to clamp down on traffic offenders across the province. To make matters even worse, municipal workers in the town were also on strike

- On 28 May 2009, workers of the South African Pulp and Paper Industries (SAPPI) at the Entra
  mill in Johannesburg embarked on a safety strike. The incident started when shop stewards prevented
  a worker from doing unsafe work. The worker was assigned to do cleaning in a part of the paper
  mill that a piece of equipment normally performs. When shop stewards protested the unsafe act,
  management hardened and the safety strikes began. The matter was compounded when a joint labour
  management report on the safety incident and subsequent strikes were ignored by the mill manager
- On 29 May 2009, about 1 000 employees at the Department of Health's Port Elizabeth depot stopped working in protest against the Department of Health's failure to honour a 2007 agreement, which included the payment of allowances dating back to 2003. The workers protested against a lack of staff training and the filling of vacant posts. The protest would, if allowed to continue, hit primary health care facilities, including more than 500 clinics and community health centres across the province, potentially depriving up to three million people of medication. The action by NEHAWU was supported by pharmacy assistants, managers and general assistants. One of the major causes of the strike was that general assistants had been filling in for pharmacy assistants at the depot for years while their ranks remained unchanged. The union said they had taken care of sorting medication, packing, sealing and addressing boxes for dispensation without due recognition from the department. The controversial Occupation Specific Dispensation introduced in 2007 as an incentive and to address public workers' pay and working conditions had formed part of the problem
- On 29 May 2009, about 500 prison warders embarked on a lunchtime picket and were later suspended by the authorities. The Police and Prisons Civil Rights Union (POPCRU) reported that the affected warders were from Johannesburg and surrounding areas. Warders picketed around the country about due payments of their OSD. It was agreed in 2007 that the OSD was going to be implemented, but the union said it had never happened. Prison warders were suspended after picketing outside Boksburg, Leeuwkop and Baviaanspoort prisons in Gauteng.

#### **June 2009**

- Johannesburg paramedics and firefighters went on strike over a salary dispute for the second time in a week in June. On 2 June 2009, striking personnel from the Johannesburg Emergency Management Services stormed the services call centre in Constantia Kloof, forcing its evacuation and subsequent closure. Paramedics continued on a strike on 5 June demanding immediate implementation of salary increases and career progression. Municipal nurses had been on strike since the beginning of April. They also protested against "low wages". SAMWU reported that workers failed to turn up for work because emergency services management did not implement a wage agreement reached in 2008. This was meant to be implemented in May 2009. Emergency workers, from ambulance drivers to call-centre operators, who dispatch service teams, were part of the action
- On 2 June 2009, a drivers' strike crippled a council transport service for people with disabilities. About 40 drivers for the Dial-A-Ride, a transport contractor to the city of Cape Town, went on strike to support their demand for a wage increase. The company offered a 12.6% increase, but the drivers turned it down since it was still lower than their demanded 13%. The service to the townships was cut after the striking drivers threatened to stone and set vehicles alight if they found them there. Residents with disabilities said it was difficult for them to use taxis and buses because the drivers show no compassion for their condition
- On 3 June 2009, administrative work at the Port Elizabeth Education Department district offices came to a halt after administrative staff and clerks in public schools staged a sit-in following a dispute over non-payment of outstanding benefits back to July 1999

- Since 3 June 2009, SADTU members in Soweto were on a protest action, because teachers earmarked to fill advertised posts were not duly appointed. On 8 June 2009, SADTU Gauteng Central Region members went on a strike demanding that the director of District 12 sign appointment letters for certain principals of their choice. SADTU acted on its threat to bring schooling in Soweto to a standstill by disrupting office work at the Gauteng Department of Education's District 12 offices in Florida. SADTU picketed outside the D12 offices demanding that its director sign the appointment of recommended teachers to fill advertised posts. SADTU instructed employees at the D12 offices to go home and not return to work until the Director had signed the appointment letters. Employees at the D12 offices, some of whom were still at lunch, walked out of their offices, taking all their belongings. It was reported that after chasing away the staff, SADTU members went to Die Burger High School and caused chaos by interrupting examinations. They claimed it was unfair for some pupils to be allowed to sit for an examination while others could not do so. Union members disrupted examinations throwing examination papers away, while pupils were busy writing, saying that all pupils should have an equal right to education
- On 4 June 2009, actors, producers, writers and crew members with their music blaring and props to match their personalities gathered at the Atlas Studios in Milpark, Johannesburg, to protest against what they said was the mismanagement of the SABC. Some protestors claimed to have not been paid for their performance. Marching under the umbrella of the Television (TV) Industry Emergency Coalition, about 1 000 actors, producers, writers and technical people danced and laughed as they assembled to highlight a growing list of concerns. These included worries that the SABC was not paying for work on time, causing a knock-on effect in the industry; that it was not commissioning enough local content; and that it was not paying for repeat programmes
- On 12 June 2009, the Professional Transport Workers' Union (PTWU) members went on strike at Real Landscape in Gauteng. The union said its 600 members went on strike after the landscaping company's management refused to increase their monthly pay from R1 100 to a minimum of R2 600 Workers demanded fair rewards for their hard work as gardeners
- On 14 June 2009, stewards began strike at the opening match of the FIFA Confederations Cup between South Africa and Iraq. Police were deployed to monitor the situation. The deployments came as stewards, who were hired through companies employed by the Local Organising Committee (LOC) to conduct access control, went on strike and a go-slow over a wage dispute. Some reports also indicated that the stewards were initially offered R600 for working on the day of the matches, only to be told they would be paid R250. It was reported that the problem was not with FIFA itself, but with the LOC. This was after the potentially embarrassing strike over wages by about 850 stewards based at the stadium was averted moments before the opening match. The 2010 Local Organising Committee had to increase their fee from R200 to R250 for each match day. The stewards were recruited from the community patrollers in conjunction with Local Community Policing Forums
- On 22 June 2009, public sector doctors in KwaZulu-Natal embarked on strike action. The strike came as a result of the slow implementation of doctors' Occupation Specific Dispensation. On the same day, groups of doctors picketed outside Durban's King Edward VIII Hospital. KwaZulu-Natal Health spokesperson said Durban's major hospitals affected by the strike, which was unprotected, included RK Khan, Addington, Osindisweni, Prince Mshiyeni Memorial, Wentworth, King George, Mahatma Gandhi Memorial, King Edward, Inkosi Albert Luthuli Central, Stanger and Grey's hospitals. Doctors downed stethoscopes in the province (KZN) in protest of poor working conditions and the delay in the implementation of the Occupation Specific Dispensation which was scheduled to be implemented in July 2008. The South African Medical Association (SAMA) demanded a 50% wage increase, government's previous offer ranged between 0.3% and 5%
- On 22 June 2009, scores of patients were turned away as the strike by public sector doctors
  crippled major hospitals in KwaZulu-Natal and Mthatha in the Eastern Cape. Most hospitals in
  KwaZulu-Natal and Mthatha were running on skeleton staff as the strike hit services. The public
  sector doctors, who are not allowed to strike, had gone on an unprotected strike demanding a 50%
  salary increase as part of the Occupation Specific Dispensation that was introduced in 2007 but had
  not been implemented yet
- On 22 June 2009, about 400 employees at Xstrata mine in Steelpoort embarked on a strike. Two
  temporary employees at the mine near Burgersfort in Limpopo burnt their faces while allegedly

performing "scab" duties. The two scabs (people employed to temporarily replace workers on strike) had been employed while the strike was on. The two allegedly could not competently operate some of the mine's machines. NUM accused mining company Xstrata Alloys' Lion Ferrochrome in Steelpoort of refusing to negotiate further with the workers

- On 23 June 2009, the Bisho Legislature came to a halt when staff stopped work in a dispute over
  payment of performance-related bonuses. Portfolio committee meetings scheduled to scrutinize
  budgets of provincial departments were crippled because the staff walked off their jobs. At the centre
  of the dispute was the calculation of bonuses. The industrial action was a sequel to a notice filed by
  NEHAWU on June 10 threatening industrial action on the day of the State of the Province Address
- On 30 June 2009, labour unrest in the Tshwane Metro Council's Department of Agriculture and Environmental Management disrupted refuse collection across the city. Workers protested against the continuing use of outsourcing companies by the Metro Council in refuse removal.

#### **July 2009**

- On 1 July 2009, drivers' licence testing stations around Johannesburg were closed as Metro police officials downed tools in solidarity with their colleagues who appeared before a disciplinary committee over a violent strike that occurred in 2008. Many angry and frustrated people at the Langlaagte testing centre accused the officials who downed tools of reneging on their duties
- On 6 July 2009, communication workers at the SABC embarked on a go-slow over wages. The unionists said their members would not lift a finger to do extra work, performing only their core functions. The Broadcast Electronic Media Allied Workers' Union (BEMAWU) noted that workers from all three major unions followed the "work-to-rule" principle. The action was aimed at forcing management to accede to a 12.2% salary demand
- On 7 July 2009, more than 200 members of COSATU in Brits marched to the Magistrate Court.
  They sang liberation songs and waved placards. They protested as the farmer appeared in Court in
  connection with the attempted murder of four people on his farm Klipkop. In a memorandum handed
  over to the Court, COSATU demanded the withdrawal of the bail granted to the farmer and that his
  case be transferred to the Pretoria High Court. The farmer appeared on charges of attempted murder
  for allegedly shooting four people on 14 June 2009 at his farm after suspecting that they were stealing
  oranges
- On 8 July 2009, construction at 2010 World Cup stadiums around the country came to an abrupt halt, as unionised workers embarked on a strike demanding higher pay that their employers said they could not afford. The strike by workers affiliated to NUM and Building, Construction and Allied Workers Union (BCAWU) affected the Gautrain Project in Gauteng, Eskom's new power stations, the Coega oil refinery outside Port Elizabeth, King Shaka Airport in Durban, as well as mining, construction companies and road builders. The unions demanded 13%. Employers, represented by the South African Federation of Civil Engineering Contractors (SAFCEC), had rejected demands for a 13% increase. They upped their previous offer of a 10% increase to 10.4%. Additional benefits workers demanded included being paid when they don't work on rainy days, six months maternity leave, with full pay for pregnant women and a health care facility at every construction site. Construction workers also marched to South African Football Association (SAFA) offices next to the calabash-shaped stadium to hand a memorandum to its Vice-President who was not available. Road builders, next to Soccer City stadium and employed by Group Five, downed tools and joined the stadium workers. NUM also wanted a review of regulations to improve safety, as well as an increase in annual leave, which they said was 15 days
- On 9 July 2009, mining group Eastern Platinum (Eastplats) was affected by an illegal strike action by approximately 500 contract miners at its Crocodile River Mine (CRM). Workers embarked on a sit-in at one of the walk-in shafts in the Zandfontein section of the mine. The strikers said the mine had reneged on a commitment to absorb them as permanent employees. The contract workers demanded that they be directly employed by CRM, which Eastplats said was in contravention of all the contractual agreements between the mine, the mining contractors and their employees. This demand and associated action was understood not to have had the support of Eastplats, NUM or the

mining contractors involved. The contract workers involved in the action had staged a "sit-in" in an underground area close to the entrance of the mine. Eastplats said workers had also detained seven supervisory employees of the mining contractors against their will and who were not involved in the action. The 1 500 contract workers at the Crocodile River Mine near Brits, found themselves without work after the termination of their contracts by the mine. The workers, full-time employees of mining contract firms JIC Mining Services and Sindile camped at the gates

- On 13 July 2009, frustrated South African Social Security Agency (SASSA) workers disrupted Social Development Department services in Port Elizabeth over outstanding benefits. SASSA offices around the city were closed after mid-morning. Workers gathered at the Trust Bank Building in Govan Mbeki Avenue for their protest. NEHAWU said the protesters complained about security grants and liability funds they were supposed to receive from the government after they were transferred from the Department of Social Development to SASSA in 2006. NEHAWU claimed that SASSA senior management had already received their money, questioning why it took so long for ordinary employees to get their money. NEHAWU further claimed that the agency had not paid workers overtime from January to March 2009 and no reasons for this had been provided
- On 13 July 2009, temporary employees who claimed that they were employed by the 2010 LOC cried foul. At least 50 dissatisfied casual workers gathered at the offices of South African Football Association in Soccer City to demand their money from the LOC
- On 14 July 2009, hundreds of disgruntled SABC workers besieged its headquarters, handed in a memorandum of their demands, and gave the broadcaster the tight deadline of two days. Workers called for the immediate implementation of the 12.2% pay hike that was supposed to have come into effect in April 2009, and the rooting out of corrupt managers
- On 20 July 2009, about 40 000 disgruntled workers in the pharmaceutical and paper sector embarked on an "indefinite" industrial action. The union reported that workers around the country downed tools due to a wage dispute and a demand for better working conditions. The employer had offered a wage increase of between 6% and 7% to the workers. Striking workers demanded a 13% wage increase as well as fully paid six months' maternity leave. Workers further demanded that employers do away with labour brokers, and casuals should be made permanent. In terms of the two-year wage agreement, employees were to receive a wage increase of 9.5% in 2009, implemented retrospectively from 1 July. It was said employees would also receive a 0.5% increase in January 2010, based on salaries as at June 2009
- The taxi industry's protest against violence in the sector was highlighted by a shooting at a taxi rank in Johannesburg on 21 July 2009. SATAWU members marched to the offices of the Member of the Executive Council (MEC) of Transport and Community Safety. The protestors were dissatisfied with what they called the deteriorating conditions in the taxi industry. Union members took to the streets, incensed by the killing of eight colleagues at a Kempton Park taxi rank. They accused the government of being slow in dealing with violence in the industry
- On 21 July 2009, disgruntled SAMWU members in Pietermaritzburg called for swift action against "lazy members" in the Msunduzi Municipality. The workers, who briefly disrupted traffic in the city during a march, accused some senior managers of loafing while being quick to suspend or dismiss staff members. They also called for services such as firefighting to be expanded in the area
- About 200 employees of the Department of International Relations and Cooperation picketed outside their offices in Pretoria on 22 July 2009 demanding an immediate end to "sex for promotion". Employees who were members of NEHAWU claimed in their memorandum that staff in the Department were involved in "paying" for promotion and postings with sexual favours. They demanded the immediate termination of the contract of their Director-General. His contract was to expire at the end of August 2009. Workers also called for the suspension of the Deputy Director-General of Human Resources, whom they claimed placed herself on the top salary notch despite being at entry level. They further called for an immediate forensic audit. NEHAWU also said they also demanded the end to nepotism. Workers also demanded the implementation of Resolution 1 of 2004, which states that all general workers on level 2 to 5 above 10 years' experience in the public service must be upgraded
- On 22 July 2009, angry Lotus FM staff went on strike at the SABC offices in Durban. Members of the Broadcast, Electronic Media and Allied Workers' Union demanded that the SABC get rid of the Station

Manager. The union wanted the broadcaster to re-open a recent disciplinary hearing against the Station Manager and wanted an independent party to take charge of the case. The employees embarked on strike because of what they called an increasingly sour relationship between Lotus FM staff and the Station Manager. The union further reported that at least 98% of full-time staff and some freelancers protested outside the SABC offices, where Lotus FM is situated. The union reported that they had lost trust and confidence in the Station Manager because of her management style

- On 23 July 2009, State Prosecutors in the Cape Town Regional and Magistrates' Courts picketed outside the Courts. They protested against the government's inefficient handling of the OSD salary issue. They had embarked on the picket to persuade the government to sign-off the OSD. The OSD encompasses a new pay structure for the State Lawyers, based on their experience and the position they occupy. Doctors and teachers also had embarked on a similar strike before
- SACCAWU members took to the streets around South Africa on 24 July 2009. The protest followed series of unresolved disputes against Makro and Massdiscounters over wages and unilateral changes to terms and conditions of employment. SACCAWU's list of demands included a R460 or 8.5% salary increase for Makro workers, overtime payment on Sundays and an end to a seven day rolling week. The union also wanted all part-time workers to become full-time employees after three years. The strike centered on the union's demands for wage increases, and an end to casual labour, the banning of labour brokers and various subsidies. The union claimed the company had locked out workers for refusing to accept unilateral changes in their conditions of employment. It was reported that Game and Dion workers wanted an across-the-board increase of R500 a month, an R80 laundry allowance, a 15% staff discount, and Christmas vouchers. Worker demands at Makro included an across-the-board increase of R460 or 8.5%, whichever was bigger, the conclusion of a job security agreement within three months that caters for childcare facilities, a ban on labour brokers and casualisation. They also wanted a normal 45-hour working week for workers at Silver Lakes Store instead of current 40-hour, seven-day rolling week and the conclusion of an agency shop agreement as soon as possible. They also wanted their laundry allowance increased to R100, and staff discount raised to 15%
- On 27 July 2009, thousands of municipal workers went on strike to demand higher wages, dumping trash on Johannesburg streets and disrupting bus, street sweeping and vehicle licensing services across South Africa. The labour union wanted a 15% pay increase, a monthly minimum wage of R5 000 and a 70% increase in housing allowances. Thousands of council workers marched in Johannesburg's city center, emptying garbage cans in the streets and disrupting informal traders from selling goods on sidewalks. The media reported that police fired rubber bullets, injuring three protesters in Polokwane. Marches also took place in Pretoria, Bloemfontein, Durban and Cape Town. South African labour unions demanded higher wages to compensate for inflation. A new wage proposal was concluded between municipal labour unions and the employers' group on July 25, which was to be considered by union members before a meeting on July 30. Services affected included bus transport, street sweeping, issuing of vehicle licenses and payment of municipal rates and taxes. The South African Local Government Association (SALGA) had put a revised offer of 11.5% and a further 1.5% in January 2010 on the table, but it was rejected by the unions. Rampaging municipal strikers smashed bottles and tipped rubbish and faeces onto the streets. It was reported in the Eastern Cape that one police officer was hit by a flying bottle while filming the strikers. Essential services workers, which included health, traffic, metro police, law enforcement, fire and emergency, the provision of water, electricity and sanitation and some solid waste staff, were not permitted to strike. Workers demanded 15% or a R2 500 wage increase, whichever was greater; a minimum wage of between R3 000 and R5 000 per month; a 70% housing loan assistance for a bond up to R300 000 and filling of all vacant posts at municipalities by not later than January 2010
- On 29 July 2009, about 1 500 SABC workers joined a nationwide stayaway. It was reported that unions demanded a 12.2% increase, while the SABC only offered 8.5%. The SABC said that as part of the agreement, the 8.5% increase would be paid immediately while the 1.5% rise would be effected in December 2009. Workers picketed in Gauteng (Pretoria and Johannesburg), Limpopo, and Eastern Cape offices. The unions said management used the SABC's three-year multiterm agreement with its employees to stall wage talks and that was a reason why they had gone on strike. It was reported that the multi-term agreement conveniently prohibited SABC staff from going on strike during the 2009 general elections and during the confederations cup. It was reported that there would be no further industrial action during the 2010 Soccer World Cup because talks and wage negotiations will only commence in 2011. Both increases would be backdated to April 2009.

#### **August 2009**

- On 3 August 2009, hundreds of employees downed tools against Telkom's "poor" wage increases in Gauteng, Mpumalanga, KwaZulu-Natal and the Western Cape. The CWU wanted Telkom to adjust employees' salary scales and then grant a 7.5% raise on the new scales backdated to April 1. This would translate into at least a 12% pay rise. However, Telkom was offering 7.5% on the current salary scales with promises of introducing new salary bands on October 1. Hundreds of workers continued to picket outside the Commission for Conciliation, Mediation and Arbitration (CCMA) in Johannesburg where the talks were being held. The union wanted Telkom to review the existing pay scales before implementing a tabled 7.5% wage increase. This included backdating the salary increment and the wage adjustment to 1 April 2009. The union also demanded the "equitable distribution of Telkom profits to its employees". But workers in other provinces such as Eastern Cape, Free State, Limpopo and North-West only had a lunch-time demonstration as a build-up for industrial action. Workers demanded a 13% wage increase and the adjustment of what they described as "racially classified" grades
- On 4 August 2009, NEHAWU members at the University of Rhodes embarked on a strike. The 460 NEHAWU members downed tools over a salary adjustment disagreement and had since brought key services in the university close to a halt. Dining hall staff and cleaning personnel were virtually absent
- On the morning of 11 August 2009, Golden Arrows bus drivers embarked on an illegal strike after allegations of racism in the workplace. One of the managers was accused of an act of racism directed at an employee. Following the incident, an agreement was reached to suspend the manager. He was, however, reported to be still on duty
- The Western Cape National Taxi Alliance (NTA) embarked on a strike on 12 August 2009. The NTA were concerned about the BRT
- On 12 August 2009, workers of Mogale City in Krugersdorp went on strike. It was reported that the
  union embarked on strike after reaching a deadlock with management. It was said that SAMWU wanted
  the Municipal Manager, Executive Managers, Chief Financial Officer and public safety and human
  capital managers to be removed from their positions. Other demands were that employees be given
  letters of placement and be allowed to sell their leave days, and that the council stop outsourcing
  services
- Platmin reported on 13 August 2009 that mining activities at the company's Pilanesberg Platinum
  Mine (PPM) was interrupted following the dismissal of approximately 500 employees of MCC Contracts
  Limited. MCC is the mining contractor engaged by Platmin to manage the open-cast mining activities
  at PPM. The dismissal follows strike action that was illegal under South African labour legislation,
  and the subsequent failure of the employees of MCC to return to work, despite the implementation of
  regulatory labour relations processes
- On 16 August 2009, Diesel Power, a subsidiary of the listed Buildmax's mining services unit was affected by a strike by a significant portion of the workforce. This action disrupted several operations of Diesel Power. The firm was reported to have lost about R95 million in revenue and severely dented its interim financial results
- On 16 August 2009, workers from Thembisile Hani Municipality embarked on a strike because of the exorbitant and illegal salary adjustments granted only to a specific category of employees, namely municipal managers. Workers demanded that these employees pay back "the unlawful and illegal increases received"
- On 17 August 2009, workers at South African commuter rail service, Metrorail embarked on strike over wages. The union demanded a 10% raise and higher housing and medical allowances, while the State-owned company was offering an 8% increase. The main sticking point was a proposed limitation on the number of overtime hours workers could claim. United Transport and Allied Trade Union (UTATU) said the rejected final offer would have seen the union members losing between R4 000 and R6 000 because overtime would be cut. UTATU demanded an additional 2%, while other unions had reached an 8.0% wage agreement across the board. Other demands included the removal of the clause referring to the Basic Conditions of Employment Act, which the union believed could result in workers losing R4 000 a month if implemented. Workers demanded a further 8% increase in the housing and medical subsidy

- Staff from the Pretoria Zoo took to the streets of the city on 17 August 2009 demanding salary increases. About 600 staff, marching under the banner of NEHAWU handed over their memorandum at the National Research Foundation (NRF) offices. They then picketed outside the Zoo's grounds in Boom Street. Workers demanded an 11% salary increment or a minimum of R6 500 per month for the lowest paid employees. The NRF offered a 9% salary increase
- On 17 August 2009, prison warders in Johannesburg (prison, popularly known as Sun City) embarked on a go-slow. The warders' action was aimed at protesting against the Department of Correctional Services' (DCS) decision to declare Saturday and Sunday normal working days and at urging the DCS to agree to time-frames for the implementation of the OSD. Since the start of the go-slow, trials and bail hearings set down to be heard at several Johannesburg Courts had to be postponed because the accused, being held at prisons around the city, were not brought to Court. The Public Servants Association (PSA) said the OSD and the seven day regimen would reduce the income of DCS workers, as they would no longer receive overtime remuneration for work done over weekends
- The Chemical, Energy, Paper, Printing, Wood and Allied Workers Union (CEPPWAWU) reported that workers at Blendcor SA, a lubricant oil blending plant embarked on strike on 17 August 2009. The strike was started after no resolution was found to issues that had been the subject of a dispute since May 2009
- On 19 August 2009, workers at the rural municipality of Moretele in North-West embarked on a strike. Workers went on strike over an outstanding housing allowance
- Workers at the National Energy Regulator of South Africa (NERSA) embarked on a strike over a 15% salary increase on 19 August 2009. They picketed outside their offices in Arcadia, Pretoria, and demanded that their CEO be fired immediately. NERSA offered 7.5% while workers demanded 15%. The union said a study showed staff was not being paid market-related salaries
- On 20 August 2009, at least 9 000 post office workers, undeterred by snow and gusty winds began a nationwide strike. It was reported that 9 000 of 14 000 members had began picketing at various post offices, mail depots, and mail vendors in all nine provinces. Disgruntled workers demanded an end to the "apartheid wage gap" within the post office, saying Black workers earned the lowest salaries. The strike was related to salary differentials within the various salary bands. Some carried placards demanding a 6% wage increase. It was reported that some White workers earned twice as much as Black colleagues doing the same job. The Communication Workers' Union has accused the post office of paying its staff based on racial preferences, with Blacks getting the short end of the stick
- On 21 August 2009, about 280 rubbish collectors in Tembisa contracted to the Ekurhuleni Muncipality
  embarked on a strike. The employees were members of SAMWU. The employees demanded the
  implementation of the agreement concluded in June 2008. The agreement included the payment of
  bonuses, backdated to 2002, same salaries with the municipality's employees, and the granting of
  annual leave in terms of the Basic Conditions of Employment Act
- It was reported by SAMWU that thousands of its members went on strike in Cape Town over a new fingerprint clock-in-system that deducts the pay of workers who arrive late. It was reported that the system only allows workers to clock in twice a day, which means workers who get permission to attend to urgent personal business were unable to clock in when they return and lose a day's pay
- Aquarius Platinum Limited reported that up to 4 600 employees of the principal underground mining contractor, Murray and Roberts Cementation, working for Aquarius Platinum's Kroondal and Marikana operations, embarked on an unprotected industrial action since the evening shift on Sunday 23 August, affecting about three-quarters of the underground operations. The company further reported that workers embarked on an industrial action despite an original strike notice being cancelled and NUM agreeing to a 10.2%
- One of the world's largest platinum producers, Impala Platinum, continued to bleed more than R9 million a day since the 24 August 2009 after 20 000 employees downed tools over wage demands plus housing and transport pay. Initially the NUM demanded 10% across the board, which the company said it agreed to "verbally" on 23 August. At the time, the union had already obtained a certificate from the CCMA permitting the workers to go on strike. Management reported that the union turned around and started demanding 14% and additional benefits for a housing and a travelling allowance

- On 26 August 2009, about 3 000 soldiers embarked on an illegal protest. The soldiers demanded 30% salary increases and better working conditions. Another grievance was the lack of transformation in the South African National Defense Force (SANDF). It was reported that there were soldiers who had not been promoted since 1994. It was said that soldiers were the worst paid in the security cluster and soldiers needed parity. A virtual war broke out in Pretoria with "Away Without Leave" (AWOL) soldiers storming the Union Buildings, forcing police to open fire and use tear gas. About 12 soldiers were taken to 1 Military Hospital, some with serious injuries. One had been shot in the face. Almost 20 military and police vehicles were damaged. The trouble began when soldiers demanded to get inside the Union Buildings' south entrance
- A group of actors, producers and directors demonstrated on 27 August 2009 against the SABC's
  planned R500 million local content cut. One man moved from one person to another, tied a rope around
  his neck and pulled it until the character symbolically "died". They claimed that a R500 million cut in
  new commissions, forced by the State broadcaster's dire financial problems, would cause widespread
  job losses in an industry that employs 88 000 South Africans. Producers and directors claimed earlier
  in August that the SABC had cancelled or postponed 35 of the 47 shows planned for 2009, and had
  placed a moratorium on production for 2010
- About 920 miners and smelting-plant workers at BHP's Hozatel Manganese operation in the Northern Cape downed tools on 28 August 2009. It was reported that their dispute was not just about wages, but about parity between Black and White miners, and for improved conditions for women. Management offered 7%, whilst the union demanded a wage increase of 15%, more than double the current annual inflation rate of 6.9%. It was further reported that the management of the company cancelled meetings both at the local and national levels with NUM officials. With 90% of the 920 workers Black, NUM discovered that White workers at Hozatel got better medical assistance benefits, and received a transportation allowance of R2 000 per month, while Blacks received R440. It was further reported that many miners lived in hostels, but others travel from the village of Kuruman to the Hozatel operation. Due to outside pressure on BHP, local management finally got serious on addressing issues that caused the strike and called for talks. Both sides agreed to an 8% pay increase effective from 1 September 2009, with a once-off R4 000 payment per worker for the period July-September 2009. This settlement was to be effective until 1 September 2010. Another key issue resolved related to NUM's ability to recruit into membership workers in higher level classifications. BHP originally demanded a 66% vote, but later moved that to the standard 50% plus one, or a simple majority. Related to the parity issues, the two sides agreed to establish a separate bilateral forum to address and even out the disproportionate medical and transportation benefits between the White and Black workers. A deadline of 30 December 2009 was put to resolve that issue. The same deadline held for dealing with employment equity between women and men, as well as the company's draconian policy of not granting maternity leave to women who have less than three years of employment service
- On 30 August 2009, SATAWU members who work for World Net Logistics, in Johannesburg embarked on a strike. The workers embarked on a strike to protest against the company's refusal to recognise their union. Workers alleged that employers had been harassing them since they started picketing outside the company. On the first day of picketing, workers alleged that the company's risk manager came to the picketing workers at the gate and grabbed a fire arm from a security guard and pointed the workers with the gun and instructed them to disperse. When the workers refused to follow the instructions, he allegedly instructed the company's transport manager to run over the picketing workers with an eight-ton truck. As the truck went through the gate, one of the picketing workers was run over, leaving him severely injured. A case of attempted murder was opened by the police. After realising that their attempts to disrupt the strike were not heeded by the workers, the employers approached the Labour Court in a bid to halt the strike. The Court ruled in favour of the union that the strike was legal and protected. Since the strike began, the company used "scab" labour, sourced from labour brokers. To add insult to injury, the employers had also refused to pay the workers for the days they had worked before embarking on the strike.

#### September 2009

On 7 September 2009, the South African Revenue Service (SARS) employees who were members
of NEHAWU downed tools on a one-day national strike action pending the outcome of the union
consultation with its members. The strike action affected revenue services at harbours, airports,

borders and the Receiver's offices nationwide. The union members demanded a 12.8% across the board wage increase, while the Receiver offered between 9% and 11% on a sliding scale. The unions also wanted danger pay for workers exposed to hazardous conditions and the implementation of appropriate career paths

- More than 500 mineworkers at Petra Diamond's Sedibeng operation in South Africa embarked on a strike over wages and other conditions of employment on 8 September 2009. The workers rejected a 5% wage increase offered them by Petra and instead demanded a salary increase of R1 050 in addition to a R1 000 housing allowance. The NUM regional organiser in Kimberley said that the majority of workers earned a minimum salary of R2 200. Petra further said that its offer was in line with industry settlements and that its negotiations with NUM were conducted in compliance with South African labour legislation
- On 14 September 2009, dozens of Cape Town parking attendants shut down the city administration in protest against being fired for standing up for a colleague who was allegedly stripped to her underwear by her male boss. Groups of security guards locked the doors to municipal headquarters while attendants protested inside the building. The workers were fired by Street Parking Solutions, which had just won a contract from the city and employed about 250 parking attendants. Workers said that the company took over operations and attendants were allocated five parking bays each, from which they had to make R500 a month. Workers were paid a monthly salary of R450 and could keep as commission any money above the R500 they had to make. Workers reported that under Street Parking Solutions the basic pay had been scrapped, attendants were given only four parking bays from which to generate R500 and they were charged with misconduct and dismissed if they failed to bring in the money
- On 15 September 2009, the South African Clothing and Textile Workers Union (SACTWU) members embarked on an "indefinite" strike in demand of a 7.9% wage increase. The employers offered a weekly wage increase of between R19 and R32 which was equal to a 5% salary increase. The union reported that the low offer was conditional on clothing workers agreeing to forfeit overtime earnings for any form of absenteeism, even where such absenteeism was legally authorised. It was reported that nationally, a total of 336 factories jointly employing about 33 000 workers were surveyed and the preliminary outcome indicated close to 90% support for the strike, extrapolating this result nationally, it meant that about 55 000 clothing workers embarked on a national strike. The union had demanded 11.5% for rural workers
- About 4 000 members of NUM embarked on a strike on 15 September 2009. NUM members demanded
  a 13% wage increase. Durban Roodepoort Deep (DRD) Gold offered a 7% wage increase, for lowestcategory employees and 6.5% for the other grades workers. UASA signed a wage agreement with
  DRD Gold. In terms of the settlement employees in the UASA recognition agreement at Blyvoor were
  to receive a 6.5% increase, at Crown, 6% and at East Rand Proprietary Mine (ERPM), 4%. In addition,
  workers were eligible for a gold price/profit linked incentive scheme, in terms of which their overall
  increases could rise to a total of 15%
- Employees at the Itireleng workshop for the blind in Garankuwa went on strike on 21 September 2009 demanding salary increases. The workshop manufactured cane furniture and other household goods. It also provided rehabilitation services to people with disabilities. Allegations of mismanagement, incompetence, maladministration and corruption were leveled against management in the memorandum. Workers also demanded that management stop plans to convert the workshop into an old age home and a home for the blind people, a move that was claimed would phase out jobs. Workers also said the centre was a government property, and reasoned that they should receive the same increment as government employees
- The clothing workers' strike which was reported to have been suspended due to the intervention by the CCMA was resumed on 28 September 2009 after wage negotiations between SACTWU and Appelo Manufacturers of Southern Africa deadlocked. The major stumbling block was that the employer's wage increase offer was linked to workers losing part of their annual bonus and annual leave payment. SACTWU demanded a 7.9% wage increase for textile workers in metro areas. But the employer, Appelo, only offered 8% across the board. The offer included that if a textile worker was absent and had medical proof for it the employer would still consider the worker's absence as unauthorised. The worker would have money deducted from his/her salary.

#### October 2009

- Traffic around the Department of Trade and Industry (DTI) in Sunnyside, Pretoria, came to a near standstill when about 100 tow truckers in their vehicles arrived "en masse" to protest against alleged monopolies in the industry. Members from across the country called on the DTI to step in to end exclusive contracts between "large White-owned" companies and the insurers and manufacturers. South African Auto Repairers and Salvage Association national chairman said the industry desperately needed the transformation to free itself from the grip of the White-owned industry players. The chairman referred to agreements such as a particular insurance company awarding exclusive rights to a towing company to tow, in some cases repair, vehicles it insured
- COSATU affiliate, the Communication Workers' Union set the ball rolling on 6 October 2009 with a picket by about 400 members at Witspos in Ormonde denouncing the Post Office's use of labour brokers. Post office employees from as far afield as Carletonville took part. CWU said they had chosen the Witspos Mail Centre for the picket because 80% of the workers employed there were supplied by labour brokers
- On 7 October 2009, at Isipingo in KwaZulu-Natal, workers from Edcon spent the entire day picketing against the use of labour brokers
- The Johannesburg Metro Police Department officials affiliated to SAMWU had a sit-in at their Martindale offices in Johannesburg on 7 October 2009, a demonstration of their rejection of the outcome of a probe into the JMPD boss. The boss officially resumed his duties as the JMPD's chief after a Court cleared him, together with three other JMPD employees, of corruption charges brought forward by the union earlier in 2009
- On 7 October 2009, employees of the Energy Sector Education and Training Authority (ESETA) embarked on a strike over wages and mismanagement. NEHAWU demanded that ESETA management released its annual report, so the public and union members were able to review SETA's financial statements. The SETA implemented a salary grading system so employees can earn what they were worth, and that they received a 15% salary increase. NEHAWU also alleged that managers received exorbitant performance bonuses and outsourced their responsibilities to consultants; and that the chairperson of the board of ESETA also served on the recruitment committee
- On 18 October 2009, about 200 mineworkers at Two Rivers near Lydenburg staged a sit-in from Sunday night, demanding the reinstatement of four colleagues who were fired for allegedly failing "to prevent a rock that fell on their colleague's foot". On 19 October 2009, about 100 workers refused to resurface after their shift ended and were later joined by another 140. The workers spent 40 hours underground, only resurfacing on the morning of 20 October 2009. NUM reported that they did not support underground sit-ins but indicated that they were "glad" that the members got what they were looking for. Workers called on the mine management to dismiss the manager, saying that he had fired four workers without proper justification
- The Chemical, Energy, Paper, Printing, Wood and Allied Worker's Union (CEPPWAWU) members held three pickets in KwaZulu-Natal on 28 October 2009, demanding the banning of labour brokers
- On the week of 29 October 2009, Tshwane municipal waste refusal workers embarked on an illegal strike after they were not paid their overtime bonuses. This action disrupted waste management services in and around Pretoria. It was reported that workers protested peacefully but illegally in the Centurion area. The council reported that its payment system was out of order in September 2009, and as a result there was a delay for them to get paid overtime
- Disgruntled "volunteer" workers on Johannesburg's Bus Rapid Transit project protested on 29 October 2009 against what they claimed was management corruption. The workers, employed on a three-month contract, handed a memorandum of grievances to the Mayor's representative. The memorandum brought to the attention of the Mayor allegations of corruption in the selection and appointment of support workers in the BRT. Workers demanded fair treatment in selection and proper employment contracts. The support workers included station ambassadors and security staff.



#### **November 2009**

- Mineworkers from Anglo Coal's Mpumalanga operations marched on Anglo American's headquarters
  in Johannesburg on 7 November 2009. Demands on a memorandum handed over to Anglo Coal
  CEO included salary raises, an end to compulsory Human Immunodeficiency Virus/Acquired
  Immunodeficiency Syndrome (HIV and AIDS) tests, the building of child care facilities and the
  implementation of funeral cover for dependants
- On 13 November 2009 in the afternoon, the Tshwane Metro Council bus drivers embarked on an illegal strike. SAMWU members claimed that the Council was "provoking" them and had backtracked on agreements to resolve issues. The industrial action continued on 16 November 2009 and caused disruptions for commuters on several routes. About 60 drivers and cashiers downed tools demanding that the Council address issues which were believed to relate to racism in the workplace and the suspension of a bus driver. The interruption in service resulted in buses running 10 minutes behind schedule, an inconvenience that many commuters complained about as they were late for either work or school
- Around 200 baggage handlers at the OR Tambo International Airport in Ekurhuleni embarked on a strike over wages on 18 November 2009. It was reported that the strike started at 06:00 and ended at 08:00 the same day
- Several Kulula and British Airways flights were grounded for two hours on 18 November 2009
  when ramp handler Bidair's staff downed tools. The company said the action was aimed at forcing
  management to recognise their union membership
- On 19 November 2009, members of SATAWU took to the streets of Johannesburg to protest deteriorating conditions in the taxi industry. They marched to the offices of the Gauteng Department of Community Safety to hand over a memorandum. Union officials said the memorandum was a follow-up to one handed to the department on July 21. Taxi drivers' demands included a commission of inquiry into taxi violence in Kempton Park, the registration of workers by the Department of Labour; and the introduction of benefits such as a provident fund and Unemployment Insurance Fund
- Musina municipal workers staged a sit-in on 23 November 2009 in protest against alleged corruption
  and financial mismanagement by officials. SAMWU leveled accusations of corruption against the
  municipal manager and financial officer. The union also claimed that the manager's conduct had
  negatively affected workers' ability to do their jobs. Earlier at the beginning of November 2009, a
  similar protest march was held calling for the suspension of the municipal manager
- Workers at Builders Warehouse, part of the Massmart Group in Glenvista, briefly blockaded the entrance to the shop on 23 November 2009. About 60 employees were on strike for salary increments. Builders Warehouse workers were on a national strike. The employer offered R370 across the board, while the workers, led by trade union SACCAWU, demanded a R520 increase. The union said Builders Warehouse was dependent on permanent casuals who made up 90.0% of the staff. Permanent casuals did not have benefits; they have no sick leave and medical aid. It was further reported that workers got paid for Sunday work just like any other day and had money for uniforms deducted from their pay.

#### December 2009

- On 3 December 2009, an estimated 1 000 protesters converged at Sun City demanding the dismissal
  of certain managers and the termination of the contracts of the resort's two security companies. The
  picketers said they would not leave until an agreement had been reached. COSATU complained that
  a Falcon security employee played a racially offensive Compact Disk (CD) at a staff function and that
  guards had strip-searched employees accused of theft. Police said no violence had been reported,
  though SABC radio had reported a confrontation between workers and the police
- On 4 December 2009, members of SACCAWU at hotel operator Sun International embarked on a national strike. The action was taken to push for wage increases, improvement of terms and conditions of employment and other related issues. Workers demanded a 13% wage increase and an increase in the night shift allowance from R2.30 to R7.00 an hour, whilst the company offered an 8% across