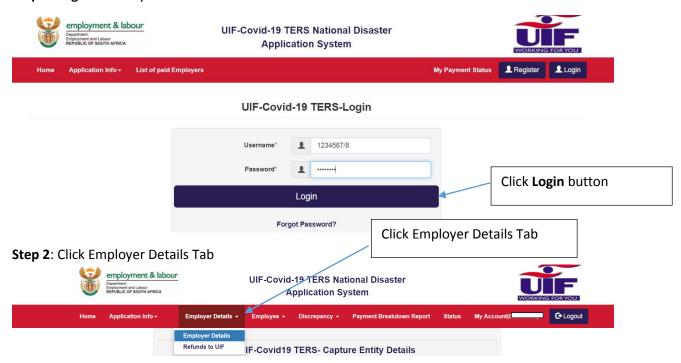




# **COVID 19 TERS System Changes**

# 1. Acknowledgement of COVID 19 TERS Refunds Steps:

#### Step 1: Login to the System

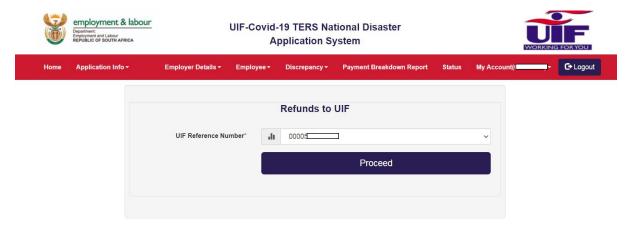




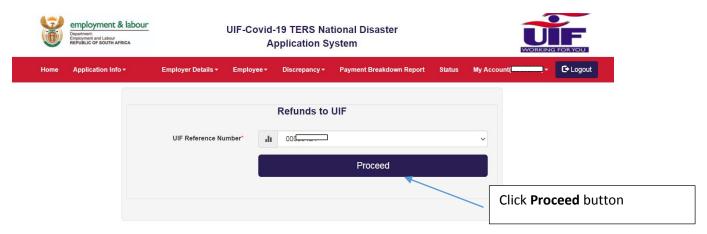




# Step 4: Acknowledgement of COVID 19 TERS Refunds Screen will be displayed:



Step 5: Click Proceed button to retrieve the refunds acknowledged by the Fund



**Step 6**: The system will display the **Refunds to UIF Table** that contains the following fields (**UIF Reference Number**, **Refunds Amount**, **and Refund Date**) as per the screenshot below:

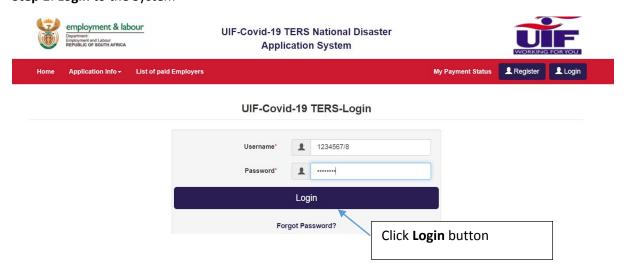




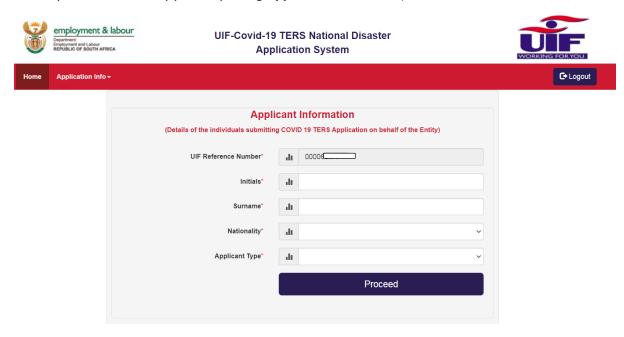


# 2. Applicant Information and Uploading of Letter Authority Steps:

Step 1: Login to the System

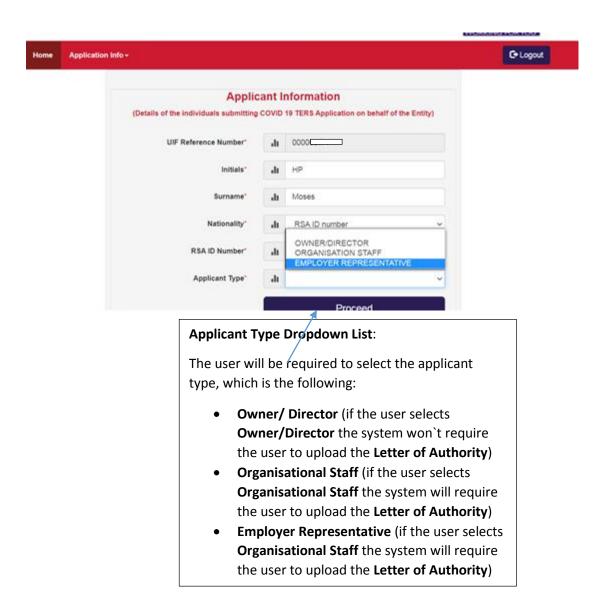


**Step 2: Applicant Information Screen** will be displayed (the system will allow the user to proceed to other system functionality prior capturing **Applicant Information**)

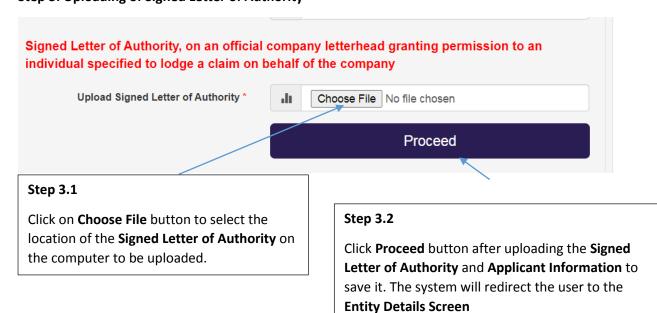








Step 3: Uploading of Signed Letter of Authority

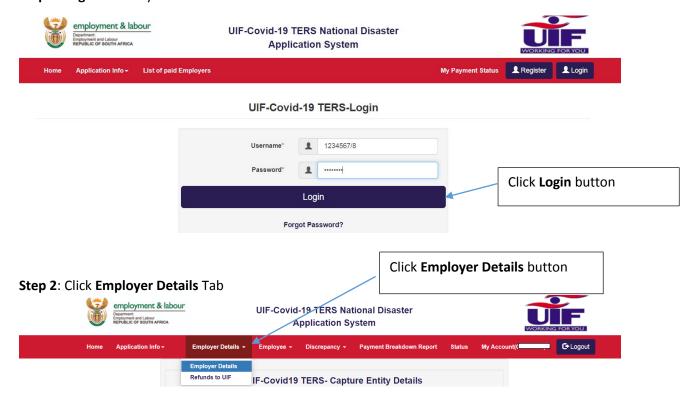




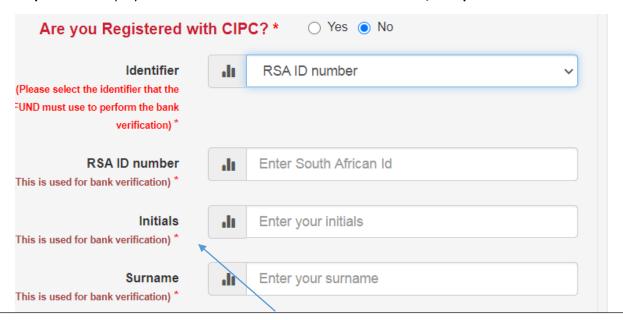


# 3. Banking Details Verification Amendments Steps:

Step 1: Login to the System



Step 3: If the employer select the method bank verification of RSA ID/ Passport



#### **RSA ID/Passport Number Bank Verification Method**

The user will be required to complete the following fields as per the bank account details to improve the bank verification process as stipulated on the screen above:

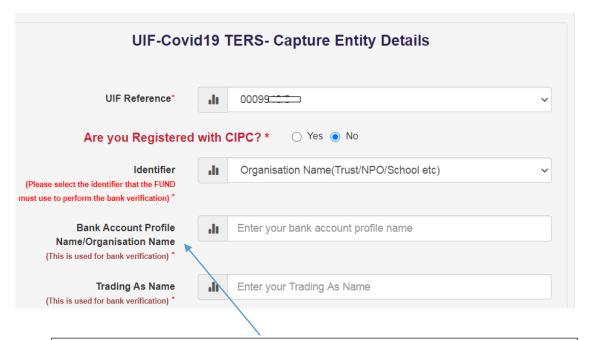
- RSA ID number / Passport Number (Existing Field)
- Initials (New Field)
- Surname (New Field)

After capturing the above information, the user must click **Proceed** button to **save/update** information.





# **Step 3:** If the employer select the method bank verification of **Organisation Name** (Trust/NPO/School, etc)



# Organisation Name (Trust/NPO/School, etc.) Bank Verification Method

The user will be required to complete the following fields as per the bank account details to improve the manual bank verification process as stipulated on the screen above:

- Bank Account Profile (Name/Organisation Name) as per the Bank Account Holder Information
- Trading As Name as stipulated on the bank account details

After capturing the above information, the user must click **Proceed** button to **save/update** information.