



employment & labour

Department:  
Employment and Labour  
REPUBLIC OF SOUTH AFRICA

## ROE ONLINE SYSTEM TEMPORARY SHUTDOWN ALERT

This serves to inform all Employers that the Compensation Fund will temporary shut-down the ROE Online System for the period 18 March 2022 (16h00) until midnight on 31 March 2022. The temporary shut-down will enable the completion of the preparatory work on the system for the 2021 Return of Earnings (ROE) filing season that will be during the period 1 April 2022 to 31 May 2022.

The following services WILL BE AFFECTED during the ROE Online system shut down period,

- Employer registrations; this includes registrations through the CIPC BizPortal platform as well as through the CF's back-office processes.
- Employers will not be able to declare any Returns, either online or manually during this time.
- The auditing of employers who are flagged for audit.
- No instalment applications will be considered during this period.

The following services **WILL NOT BE AFFECTED** during the ROE Online systems shut down period.

- The **CompEasy** system for the processing of claims.
- Employers will be able to generate a **Letter of Good Standing** during this time.
- Employers can still make **payments using their CF Registration Number**.

As we enter the busy season of filing returns, we wish to urge Employers to declare their earnings earlier when the ROE Online system opens from 1 April 2022. Higher volumes are generally experienced towards the end of the filing seasons in May (filing season ends 31 May 2022) which tends to affect the availability of systems and the ability to clear any audit flags timeously.