



ROE ONLINE SYSTEM TEMPORARY SHUT-DOWN ALERT

This serves to inform all Employers that the Compensation Fund will temporarily shut-down the ROE Online System and the internal SAP ECC for the Employer Registration and Employer Assessment modules only for the period from 19 March 2026 at midnight (00h00) until midnight (00h00) on 31 March 2026.

The reason for the temporary shut-down is to complete preparatory actions for the 2025 ROE Season that will open for the period 1 April 2026 to 30 June 2026.

The following services will be affected during the ROE Online system shut-down period,

- Employer registrations will not be processed; this includes registrations through the CIPC BizPortal platform as well as through the CF's back-office processes.
- Employers will not be able to declare any Return of Earnings, online or manually.
- CF will not be able to clear employers who are flagged for audit and process applications for a revision of assessment.
- No instalment applications will be considered during this period.

The following services will NOT be affected during the ROE Online systems shut-down period.

- The CompEasy system, for the processing of claims will NOT be affected.
- Employers will be able to generate a Letter of Good Standing during this time.
- Employers can still make payments using their correct CF Registration number.

Employers are encouraged to declare their earnings earlier when the ROE Online system opens from 1 April 2026 as higher volumes are generally experienced towards the submission deadline that affects availability of systems.

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Julian Soupen

Chief Director: COID Services

DATE 16 March 2026