**NB:** This consolidation of the signed directives is done for ease of reading and understanding the individual signed Directives, in one single source. In the event of conflict between this and the signed directives, the signed directives prevail.

# CONSOLIDATED COVID-19 TEMPORARY EMPLOYEE / EMPLOYER RELIEF SCHEME (C19 TERS), 2020

Directive by the Minister of Employment and Labour in terms of Regulation 10(8) issued by the Minister of Cooperative Governance and Traditional Affairs in terms of section 27(2) of the Disaster Management Act, 2002 (Act No. 57 of 2002) dated 25 March 2020; as amended on 6 April 2020 and 16 April 2020, as corrected on 20 April 2020 and further amended on 30 April 2020.

#### 1. **Definitions**

- 1.1. In these Directives, unless the context otherwise indicates
  - 1.1.1. "UI Act" means the Unemployment Insurance Act, 2001 (Act No. 63 of 2001) as amended and any word or expression to which the meaning has been assigned in the Act has that meaning;
  - 1.1.2. "COVID-19" means the 2019 coronavirus (SARS-COV2/COVID-19);
  - 1.1.3. "COVID-19 National Disaster" means a national disaster relating to the Covid-19 pandemic declared in Government Notice No. 313 of Government Gazette No. 42096 o 15 March 2020;
  - 1.1.4. "Quarantine" means separating a symptomatic individual

potentially exposed to a disease from non-exposed individuals in such a manner so as to prevent possible spread infection or contamination;

- 1.1.5. "Covid-19 temporary relief scheme" means a scheme established to compensate employees who have lost income due to Covid-19; and
- 1.1.6. **"Scheme"** means the Covid-19 temporary relief scheme'
- 1.1.7. "temporary lay-off" means a reduction in work following a temporary closure of business operations, whether total or partial, due to Covid-19 pandemic for the period of the National Disaster.
- 1.1.8. "Bargaining council" means a bargaining or statutory council registered in terms of the Labour Relations Act, 1995 (Act No. 66 of 1995).
- 1.1.9. "Entity" means any juristic person that in terms of its articles of association or constitution has employees or employers as members and is permitted to pay COVID-19 benefits to employees directly or indirectly through its employer members.

#### 2. Purpose

# 2.1. The purpose of this Directive is –

#### 2.1.1. To make provision for the –

- (a) Payment of benefits to Contributors who have lost income or have been required to take annual leave in terms of section 20(10) of the Basic Conditions of Employment Act, 1997 (Act 75 of 1997) due to Covid-19 pandemic;
- (b) Minimise economic impact of loss of employment because of the Covid-19;
- (c) Avoid contact and contain the spread of Covid-19 during the process of application for benefit;
- (d) Establish the Temporary Relief Scheme and set out the application process for benefits of the Covid-19 pandemic and to alleviate economic impact Covid-19;
- 2.1.2. To make provision for online applications for benefits in order to avoid contact during the national disaster period.

## 3. Covid-19 Temporary Relief Scheme

- 3.1. Subject to clause 3.8 in view of social distancing and in order to avoid in person individual employee applications at Departmental offices for the Covid-19 benefit during lockdown, should an employer as a direct result of Covid-19 pandemic close its operations or part of its operations for a 3 (three) months or lesser period the employer must apply in accordance with clause 5.1 and 5.2 for Covid-19 benefits for and on behalf of its affected employees..
- 3.2. The benefit shall be de-linked from the UIF's normal benefits and therefore the normal rule that for every 4 (four) days worked, the employee accumulates a one day credit and the maximus credit days payable is 365 for every 4 (four) years will not apply.
- 3.3. The benefits will only pay for the cost of salary for the employees during the temporary closure of the business operations.
- 3.4. The salary to be taken into account in calculating the benefits will be capped at a maximum amount of R17 712.00 per month, per employee and an employee will be paid in terms of the income replacement rate sliding scale (38%-60%) as provided in the UI Act.
- 3.5. Should an employee's income determined in terms of the income replacement sliding scale fall below R3500, the employee will be paid a replacement income equal to that amount.

- 3.6. Qualifying employees will receive a benefit calculated in terms of sections 13 (1) and (2) of the UI Act, provided that an employee shall receive a benefit of no less than R3500.
- 3.7. For the company to qualify for the temporary financial relief scheme, it must satisfy the following requirements
  - 3.7.1. The company must be registered with the UIF;
  - 3.7.2. The company must comply with the application procedure for the financial relief scheme; and
  - 3.7.3. The company's closure must be directly linked to the Covid-19 pandemic.
- 3.8.1. An employer whose employees are entitled to receive Covid-19 benefits provided by the Unemployment Insurance Fund during the period of lockdown from a bargaining council or entity may not make an application in terms of the Scheme and the employees of that employer may not receive any payment in terms of the Scheme than through the bargaining council or entity.
- 3.8.2. The restriction in clause 3.8.1 above only applies if
  - (a) The parties to the bargaining council have concluded a collective agreement that –

- (i) has been extended by the Minister of Employment and Labour in terms of section 32 of the Labour Relations Act, 1995 (Act No. 66 of 1995); and
- (ii) provides for the disbursement of funds received from the
  Unemployment Insurance Fund to provide Covid-19
  benefits to employees bound by the collective agreement
  during the period of lock-down; and/or
- (b) the bargaining council has concluded a memorandum of agreement with the Fund for the council to disburse Covid-19 benefits on behalf of the Fund to –
  - (i) the employees who fall within the scope of the collective agreement or its registered scope and
  - (ii) if authorised by the memorandum of agreement, any other employees in a sector identified in the agreement, whether or not they fall within the registered scope of the bargaining council; or
- (c) An entity has concluded a memorandum of agreement with the Fund for it to disburse COVID-19 benefits on behalf of the Fund to employees who are employed by its members; or
- (d) the employer has not submitted an application for COVID 19

benefits prior to the bargaining council or entity signing of a MOA with the UIF.

- 3.9 An employee may individually apply for COVID-19 benefits if-
  - 3.9.1 the employee meets the requirements of clause 2.1.1(a) of this Directive:
  - 3.9.2 no bargaining council or entity has concluded a MOA with the UIF in terms of clause 3.8; and
  - 3.9.3 the employee's employer has failed or refused to apply for COVID-19 benefits in terms of clause 3.1.
- 3.10 This Directive, including any amendments made to it, takes effect from 27 March 2020.

#### 4. Illness benefit

- 4.1. Where an employee is in quarantine for 14 days due to Covid-19 pandemic, the employee shall qualify for illness benefit.
- 4.2. Confirmation from both the employer and the employee must be submitted together with the application as proof that the employee was in an agreed pre-cautionary self-quarantine for 14 days.
- 4.3. In this instance, the confirmation letters from the employer and employee shall suffice.
- 4.4. Should an employee be quarantined for more than 14 days, a medical certificate from a medical practitioner must be submitted together with

continuation form for payment.

## 5. Application procedure

- 5.1. The employers shall apply by reporting their closure to email box <a href="mailto:Covid19ters@labour.gov.za">Covid19ters@labour.gov.za</a> and there shall be an automatic response outlining the application process.
- 5.2. The employer shall be required to furnish the Unemployment Insurance Fund with the following complete documents:
  - 5.2.1. Letter of authority from the company;
  - 5.2.2. Signed memorandum of agreement (MOA) from the employer or bargaining council with the UIF, or written or electronic confirmation of acceptance by an employer or bargaining council of the terms of the scheme provided to the employer or published in writing by the UIF;
- 5.3. Subject to the amount of the benefit contemplated in 3.6, an employee may only receive covid-19 benefits in terms of the Directive if the total of the benefit together with any additional payment by the employer in any period is not more than the remuneration that the employee would ordinarily have received for working during that period.

- 5.4. All amounts paid by or for the UIF to employers or Bargaining Council(s) under the terms of the Scheme shall be utilized solely for the purpose of the Scheme and for no other purpose. No amount paid by or for the UIF to an employer or Bargaining Council under the terms of the Scheme that is required to be paid, in turn, to an employee will fall into the general assets of the employer or Bargaining Council, and no bank may refuse to release or administer the transfer of that amount into the bank account of the employee as required by the Scheme, irrespective whether the employer or Bargaining Council is in breach of its overdraft or similar contractual arrangements with the bank concerned.
- 5.4. An employer, who has required an employee to take annual leave during the period in terms of section 20(10)(b) of the Basic Conditions of Employment Act, 1997 (Act 75 of 1997), may set off any amount received from the UIF in respect of that employee's COVID 19 benefit against the amount paid to the employee in respect of annual leave provided that the employee is credited with the proportionate entitlement to paid annual leave in the future.
- 5.5. To speed payment of COVID 19 benefits to employees, employers are urged to pay employees based on clause 3.4 of the Directive and reimburse or set off such with COVID 19 benefits claim payments from UIF.

#### **Short title**

6. This Directive is called the "Covid-19 temporary relief scheme, 2020".

# 7. Commencement

- 7.1 This Directive shall commence immediately from the date of publication by Minister by notice in the Gazette.
- 7.2 This Directive remains in operation for a period of 3 (three) months or until they are withdrawn by the Minister, whichever comes first.